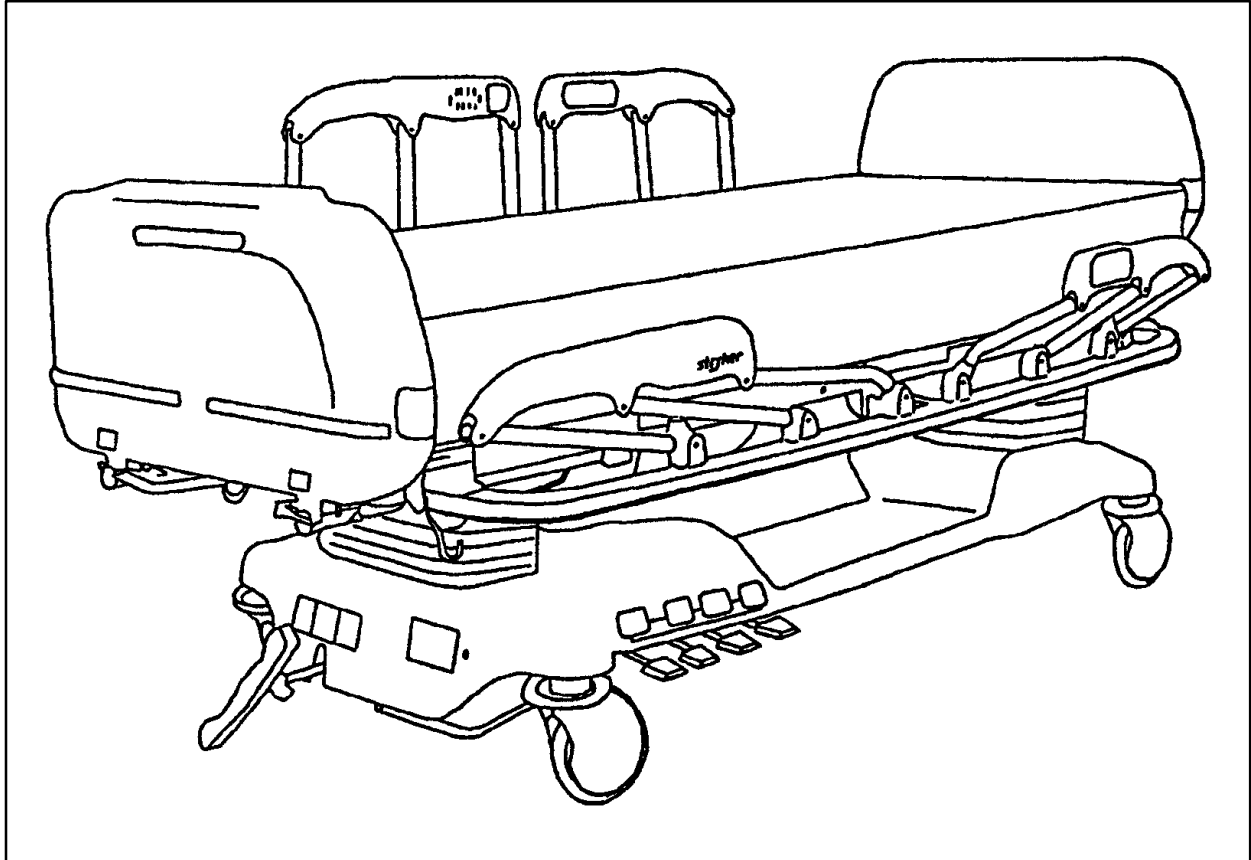

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Medical



2025/2026 Critical Care Bed

OPERATIONS MANUAL

For Parts or Technical Assistance
1-800-327-0770

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Introduction

INTRODUCTION

This manual is designed to assist you with the operation of the Model 2025/2026 Stryker Critical Care Bed. Read it thoroughly before using the equipment.

SPECIFICATIONS

Maximum Weight Capacity	500 pounds or 227 kilograms
Weigh System Capacity (optional equipment)	patients weighing up to 400 pounds or patients weighing up to 181.5 kilograms
Weigh System Accuracy (optional equipment)	± 1% of total patient weight
Overall Bed Length/Width	L-91" /W-40" or L-231 cm /W-101 cm
Minimum/Maximum Bed Height	22 1/2" to 35" (20 1/2" to 31" low height option) or 57 cm to 89 cm (52 cm to 79 cm low height option)
Knee Gatch Angle	0 degrees to 35 degrees
Back Angle	0 degrees to 90 degrees
Trendelenburg/Reverse Trendelenburg	-12 ° to +12 ° (standard height) -10 ° to +10 ° (low height option)
Electrical Requirements	115 VAC, 60 Hz, 7.0 Amps (w/o optional 115V outlet) 115 VAC, 60 HZ, 12.0 Amps (with optional 115V outlet) or 230 VAC, 50/60 Hz, 4.0 Amps

Stryker reserves the right to change specifications without notice.

WARNING / CAUTION / NOTE DEFINITION

The words WARNING, CAUTION and NOTE carry special meanings and should be carefully reviewed.

WARNING

The personal safety of the patient or user may be involved. Disregarding this information could result in injury to the patient or user.

CAUTION

These instructions point out special procedures or precautions that must be followed to avoid damaging the equipment.

NOTE

This provides special information to make maintenance easier or important instructions clearer.

Introduction

SAFETY TIPS AND GUIDELINES

Before operating the 2025/2026 Stryker Critical Care Bed, it is important to read and understand all information in this manual. Carefully read and strictly follow the safety guidelines listed on this page.

To ensure safe operation of the bed, methods and procedures must be established for educating and training hospital staff on the intrinsic risks associated with the usage of electric beds.

WARNING

- Serious injury can result if caution is not used when operating the bed. Operate bed only when all persons are clear of the electrical and mechanical systems.
 - Leave the bed in the lowest position when the patient is unattended. Leaving the bed in a raised position could increase the chance of patient falls and injury.
 - Leave the siderails fully up and locked when the patient is unattended. When raising the siderails, ensure the siderail has locked into the up position. Pull firmly on the siderail to ensure it is locked into position. Siderails are not intended to serve as a patient restraint device. It is the responsibility of the attending medical personnel to determine the degree of restraint necessary to ensure a patient will remain in bed.
 - Always apply the caster brakes when a patient is getting on or off the bed. Push on the bed to ensure the brakes are securely locked. Always engage the brakes unless the bed is being moved. Injury could result if the bed moves while a patient is getting on or off the bed.
 - Before using the manual Back or Knee Gatch cranks during a power failure, always unplug the power cord from the wall socket. An unexpected return of power could rotate the handle and cause injury.
 - The CPR emergency release will not lower the Back if the angle of the Back is above 80°.
 - Do not steam clean or hose off the bed. Do not immerse any part of the bed. The internal electric parts may be damaged by exposure to water.
 - Hand wash all surfaces of the bed with warm water and mild detergent. Dry thoroughly. Clean Velcro **AFTER EACH USE**. Saturate Velcro with disinfectant and allow disinfectant to evaporate. (Appropriate disinfectant for nylon Velcro should be determined by the hospital.)
 - If large fluid spills occur in the area of the circuit boards or motors, immediately unplug the bed power cord from the wall socket. Remove the patient from the bed and clean up the fluid. Have maintenance completely check the bed. Fluids can short out controls and may cause the bed to operate erratically or make some functions completely inoperable. Component failure caused by fluids could even cause the bed to operate unpredictably and could cause injury to the patient. **DO NOT** put the bed back into service until it is completely dry and has been thoroughly tested for safe operation.
 - Preventative maintenance should be performed at a minimum of biannually to ensure all features are functioning as designed. Close attention should be given to safety features including, but not limited to:
 - Safety side latching mechanisms
 - Caster braking systems
 - Leakage current 100 microamps max.
 - No controls or cabling entangled in bed mechanisms
 - Frayed electrical cords and components
 - All controls return to off or neutral position when released
 - Always unplug bed during service or cleaning. When working under the bed, always place blocks under the litter frame to prevent injury in case the Bed Down switch or pedal is accidentally activated.
 - When using or transporting an O2 bottle, do not place the bottle in or on any location on the bed other than the O2 bottle holder located on the base hood.
 - The 2025/2026 is not intended for unattended pediatric use for patients under 50 pounds.
-

Set-Up Procedures

SET-UP PROCEDURES

It is important that the 2025/2026 Stryker Critical Care Bed is working properly before it is put into service. The following list will help ensure that each part of the bed is checked.

- Plug the bed into a properly grounded, hospital grade wall receptacle.

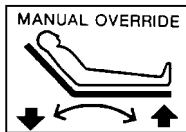
WARNING

The 2025/2026 is equipped with a hospital grade plug for protection against shock hazard. It must be plugged directly into a properly grounded three-prong receptacle. Grounding reliability can be achieved only when a hospital grade receptacle is used.

- Depress the pedal at either end of the bed fully to set the four wheel brakes and ensure all four casters lock. Toggle the pedal to the neutral position to release the brakes.
- If the bed is equipped with the locking caster option, toggle the brake/steer pedal to put the bed in the steer mode and ensure the locking caster engages.
- Ensure the bed will lower to the full down position by depressing both drop pedals at the side of the bed.
- Raise the bed to the full up position by depressing the pedal identified by the bed up label on the base hood.
- Ensure the head end lowers to the full down position by depressing the pedal identified by the head down label.
- Depress the pedal identified by the foot down label and ensure the foot end lowers to the full down position.
- Using the manual override crank, pivot the Back through its full range of motion.
- Using the manual override crank, pivot the Knee Gatch through its full range of motion.
- Ensure the siderails raise and lower smoothly and lock in the up and intermediate positions.
- Run through each function on the foot board control panel and ensure that each is working properly (see function lockout system usage, page 9 and weigh system control panel guide, page 12).
- Ensure all functions are working properly on the patient controls or the in-rail nurse controls, if the bed is equipped with them.
- Raise the Back up to approximately 60 degrees. Push down on the CPR release handle and ensure the Back will drop with minimal effort.

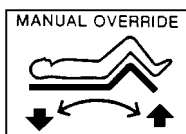
Operation Guide

OPERATING SYMBOLS



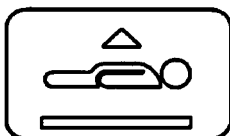
Back Crank

To raise the Back, push in the crank and hold it in while turning it clockwise.
To lower the Back, push in the crank and hold it in while turning it counter-clockwise.



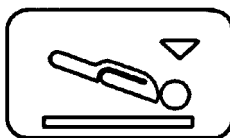
Knee Gatch Crank

To raise the Knee Gatch, push in the crank and hold it in while turning it clockwise.
To lower the Knee Gatch, push in the crank and hold it in while turning it counterclockwise.



Lift Pedal

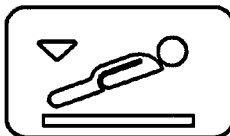
Pump pedal to raise bed. Hold pedal down to activate motorized pump operation.



Head Down Pedal

Depress pedal to lower head end.

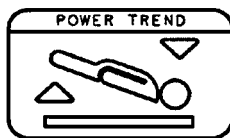
Note: Depress both Head and Foot end pedals at the same time to lower litter.



Foot Down Pedal

Depress pedal to lower foot end.

Note: Depress both Head and Foot end pedals at the same time to lower litter.

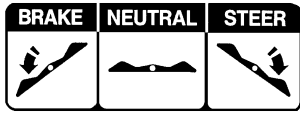


Power Trendelenburg Pedal (Optional)

Depress pedal to lower head end and raise foot end simultaneously.

Operation Guide

BRAKE/STEER PEDAL



Depress fully the side of the pedal at the patient's right to engage the locking caster. Depress fully the side of the pedal at the patient's left to set four wheel brakes.

WARNING

Always apply the caster brakes when a patient is getting on or off the bed. Push on the bed to ensure the brakes are securely locked. Always engage the brakes unless the bed is being moved. Injury could result if the bed moves while a patient is getting on or off the bed.

The purpose of the locking caster is to help guide the bed when transporting a patient along a straight line and also for pivoting at corners.

Important: For proper "tracking" of the locking caster, push the bed approximately 10 feet to allow the wheels to face the direction of travel before engaging the steer pedal. If this procedure is not followed, proper "tracking" will not occur, causing difficulty with steering the bed.

USING THE 115 VOLT OUTLET OPTION

CAUTION

Only use equipment with the following electrical specs: 115 VAC; 5A; 60Hz.

Maximum total load drawn by equipment used in this receptacle outlet must not exceed 5A.

The bed power cord must be plugged into a properly grounded three prong wall receptacle for the outlet to work.

If the equipment plugged into the bed outlet is not receiving power, change the fuse located on the base assembly at the foot end of the bed.

CAUTION

To avoid risk of fire, replace fuse with a 3AG type, 250V, 5A Slow Blo fuse.

CPR BOARD USAGE (Optional Equipment)

If the bed is equipped with the optional CPR board, it is stored on the bed's head board. To remove, pull away from the head board and lift out of storage position. If the CPR board option was not purchased, the head board can also be removed and used as an emergency CPR board.

CPR EMERGENCY RELEASE USAGE

When quick access to the patient is needed, and the Back is raised, there are two red emergency release handles, located under the litter top at the seat section on either side of the bed. Rotate one of the two handles downward to quickly lower the Back to flat. The handle can be released at any time to stop lowering the Back.

WARNING

The CPR emergency release will not lower the Back if the angle of the Back is above 80 degrees.

Siderail Operation Guide

POSITIONING SIDERAILS

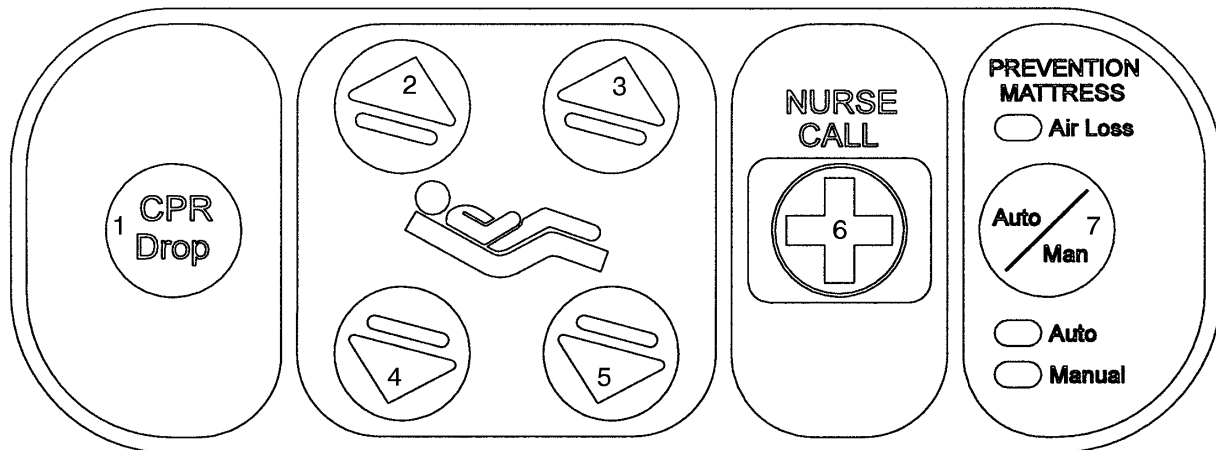
To engage the siderail, grasp the rail and lift it upward until it rests in the intermediate position. To continue to the full height, lift the release latch on the siderail guard and lift the rail up.

WARNING

Be sure rail is locked securely into position. Siderails are not intended to be a substitute for patient restraints. Proper restraint methods should be utilized to ensure the patient remains in bed. Failure to do so could result in patient injury.

To disengage the rail, lift the release latch and rotate rail down to desired height.

OUTSIDE SIDERAIL FUNCTION GUIDE



1. Press to activate emergency CPR positioning.

► This panel is optional equipment.

2. Press to raise back section.

3. Press to raise knee section.

4. Press to lower back section.

5. Press to lower knee section.

6. Press to activate nurse call.

► This panel is optional equipment.

7. Press to activate the automatic or manual operation of the Dynamic Mattress System. The LED will light to indicate which mode is activated.

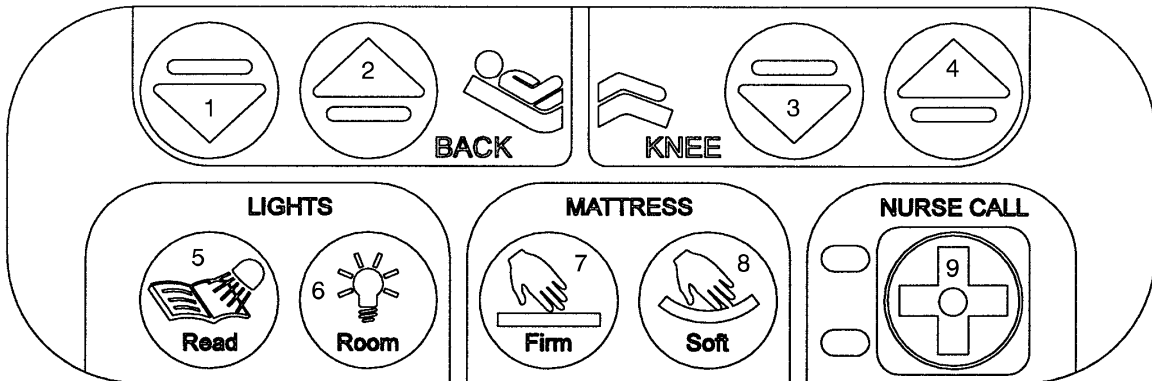
► This panel is optional equipment.

CAUTION

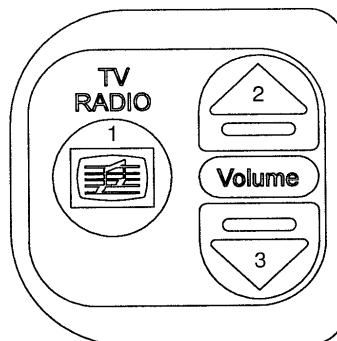
When attaching auxiliary equipment to the bed, ensure the attached location does not impact normal bed operation. For example: hooks on hanging equipment must not actuate buttons, auxiliary equipment must not cover nurse call button, etc.

Siderail Operation Guide

INSIDE SIDERAIL FUNCTION GUIDE



1. Press to lower back section,
 2. Press to raise back section.
 3. Press to lower knee section.
 4. Press to raise knee section.
- The following functions are optional equipment.
5. Press to turn on reading light. Press again to turn off.
 6. Press to turn on room lights. Press again to turn off.
 7. Press to increase the firmness of the mattress.
 8. Press to decrease the firmness of the mattress.
 9. Press to activate the nurse call.



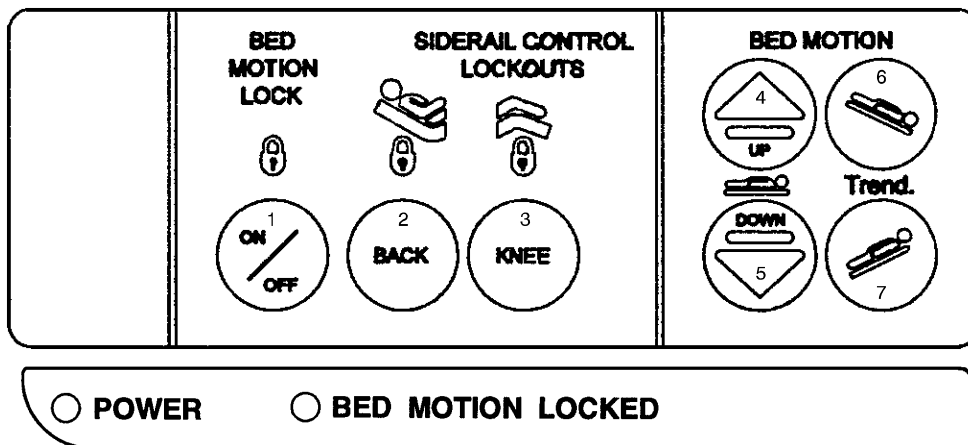
1. Press to turn on TV or radio.
 2. Press to increase volume.
 3. Press to decrease volume.
- This panel is optional equipment.

CAUTION

When attaching auxiliary equipment to the bed, ensure the attached location does not impede normal bed operation. For example: hooks on hanging equipment must not actuate buttons, auxiliary equipment must not cover nurse call button, etc.

Foot Board Operation Guide

FOOT BOARD CONTROL PANEL GUIDE



1. Press to lock out all bed motion controls on the siderails. Press again to unlock.
2. Press to lock out Back motion control on the siderails. Press again to unlock.
3. Press to lock out Knee Gatch motion control on the siderails. Press again to unlock.
4. Press to raise bed.
5. Press to lower bed.
6. Press to lower head end of bed (Trendelenburg).
7. Press to lower foot end of bed (Reverse Trendelenburg).

► This panel is optional equipment.

CAUTION

When attaching auxiliary equipment to the bed, ensure the attached location does not impact normal bed operation. For example: hooks on hanging equipment must not actuate buttons.

FUNCTION LOCKOUT SYSTEM USAGE

1. To lock out all switches on the bed for all bed motions, press the "ON/OFF" switch in the "Siderail Control Lockouts" module.
2. To lock out the bed movement functions on the siderails and prevent the patient from changing the positioning of the bed, press the "BACK" or "KNEE" switch in the "Siderail Control Lockouts" module.

The "padlock" symbol on the control panel will be lighted when that function is locked out.

LED DISPLAY PANEL GUIDE

The LED Display Panel is located at the foot end of the bed, under the Control Panel.

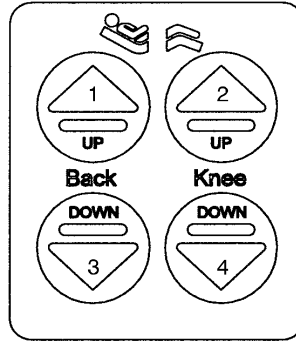


"POWER" - will light when the bed is plugged into the wall receptacle.

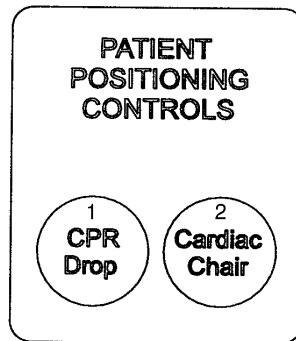
"BED MOTION LOCKED" - will light when the Bed Motion Lock has been activated.

Foot Board Operation Guide

FOOT BOARD CONTROL PANEL GUIDE (CONTINUED)



1. Press to raise back section.
2. Press to raise knee section.
3. Press to lower back section.
4. Press to lower knee section.

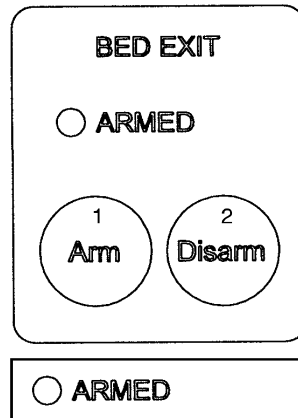


1. Press to activate the emergency CPR drop function. The bed will level from Trendelenburg/Reverse Trendelenburg, the Fowler will lower to flat, the Knee Gatch will lower to flat and the litter will lower to full down.
2. Press to activate the Cardiac Chair function. The Knee Gatch will raise, the Fowler will raise or lower to 51° and the bed will tilt to -10° Reverse Trendelenburg (foot end down). Release the button to stop bed movement: hold the button until movement stops to complete the function.

► This panel is optional equipment.

Foot Board Operation Guide

FOOT BOARD CONTROL PANEL GUIDE (CONTINUED)



1. Press to arm the Bed Exit function.
 2. Press to disarm the Bed Exit function.
- "ARMED" LED - will light when the BED EXIT function is armed.

► This panel is optional equipment.

NOTE

When the bed is equipped with scales, the scales must be zeroed for the Bed Exit System to function properly (see page 13). Bed Exit must be disarmed before the scales can be zeroed. If bed is not equipped with a scale system, follow the procedure below.

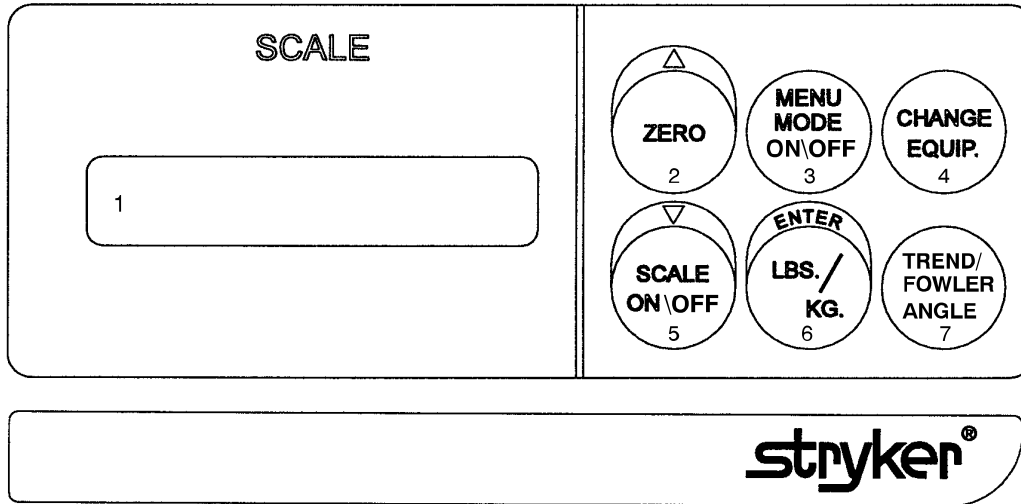
1. Before putting a new patient on the bed: prepare bed for patient stay by adding linens and equipment to the bed. Press and hold "ARM" and "DISARM" keys together for 5 seconds - "ARMED" light will begin to flash. Release "ARM" and "DISARM" keys and do not touch the bed until "ARMED" light stops flashing.
2. Once the new patient is on the bed: push "ARM" key and release ("ARMED" light will come on).
3. To deactivate Bed Exit, push "DISARM". The "ARMED" and "BED EXIT ON" LED's will turn off.

WARNING

The Bed Exit System is intended only to aid in the detection of a patient exiting the bed. It is NOT intended to replace patient monitoring protocol. It signals when a patient is about to exit. Adding or subtracting objects from the bed after arming the bed exit system may cause a reduction in the sensitivity of the bed exit system.

Foot Board Operation Guide

WEIGH SYSTEM CONTROL PANEL GUIDE



NOTE

For 2026 scale only: 

1. LCD - displays patient weight. Trendelenberg angle is displayed when the scale is not active.
2. Press to zero bed (see page 13). Also press to scroll while Menu Mode is active.
3. Press to enter and exit the Menu Mode.
4. Press when adding or removing equipment to the bed (see page 14).
5. Press to turn weigh system on and off. Also press to scroll while Menu Mode is active.
6. Press to change weight from pounds to kilograms or back (see page 15). Also press while using the Menu Mode.
7. Press to display the Trendelenburg or Fowler angle of the bed (see page 15).

NOTE

If weight is displayed, SCALE ON/OFF must be pressed to turn off the scale before the Trend. or Fowler angle will display.

For more detailed operating instructions see the following:

1. Preparing The Bed For Patient Stay - page 13
2. Activating the Weigh System and Displaying Patient Weight - page 13
3. Adding or Removing Items During a Patient's Stay - page 14
4. Displaying Trendelenburg or Fowler Angle - page 15
5. Converting the Patient's Weight - page 15
6. Viewing Patient Weight In Gain/Loss Mode - page 16
7. Changing the Numerical Value Of Displayed Weight - page 17

► This panel is optional equipment.

Weigh System Usage

PREPARING THE BED FOR PATIENT STAY

- Prepare bed for patient stay by adding/removing linens, pillows, etc.

- Press and release  The scale monitor will read:

“LET GO FOR SCALE”


“WEIGHING”

“XXX.X LB”

- Press and hold  The scale monitor will read:

“HOLD TO ZERO WT.”

“RELEASE TO ZERO”

- Release  The scale monitor will now read:

“DO NOT TOUCH BED”

“0.0 LB”

The bed is now ready for the patient.

NOTE

If Bed Exit is armed, it must be disarmed before the scales can be zeroed.

NOTE

Do not zero the bed while a patient is in bed. If this should occur, remove the patient and zero the bed.

ACTIVATING THE WEIGH SYSTEM AND DISPLAYING PATIENT WEIGHT

- Press and release  The scale monitor will read:

“LET GO FOR SCALE”


“WEIGHING”


“XXX.X LB”

Weigh System Usage

ADDING OR REMOVING ITEMS DURING A PATIENT'S STAY


- If it is necessary to add or remove items (monitors, pumps, etc.) during the patient's stay, press and re-

lease  to activate the weigh system. After the scale monitor reads: "XXX.X LB", press and hold

 The scale monitor will read:


"HOLD TO START"

"RELEASE TO START"


- Release  The scale monitor will read:

"DO NOT TOUCH BED"

"ADD/REMOVE EQUIP."

- Add or remove the equipment and press  The scale monitor will read:

"RELEASE TO FIN."

- Release  The scale monitor will read:


"DO NOT TOUCH BED"

"XXX.X LB"


The weight displayed will be that of the patient only.

- If the CHANGE EQUIPMENT function is started but not finished, after 50 seconds the monitor will read:

"HIT CH. EQ. TO END"

- Press  The scale monitor will read:

"RELEASE TO FIN."


- Release  The scale monitor will read:

"DO NOT TOUCH BED"

"XXX.X LB"

Weigh System Usage

DISPLAYING TRENDLENBURG OR FOWLER ANGLE


- If scale system is on, press and hold  The scale monitor will read:

“EXIT SCALE”

“TREND ANGLE X°”

or

“FOWLER ANGLE X°”

- If scale system is not active, press and hold  The scale monitor will read:

“LET GO FOR FOWL”

“FOWLER ANGLE X°”

or

“LET GO FOR TREND”

“TREND ANGLE X°”

CONVERTING THE PATIENT’S WEIGHT

- Press and release  The scale monitor will read:

“WEIGHT NOW KGS”

“XXX.X KG”

- Repeat the procedure to return to pounds. The display will read:

“WEIGHT NOW LBS”

“XXX.X LB”

Weigh System Usage

VIEWING PATIENT WEIGHT IN GAIN/LOSS MODE

- To view the patient's weight and to begin totaling the amount of weight the patient has gained or lost, press



to activate the weigh system. The scale monitor will read:

"LET GO FOR SCALE"

- Press



to enter the Menu Mode. The scale monitor will read:

"▲▼ FOR OPTIONS"

- Press



to scroll menu options. The scale monitor will read:

"START GAIN/LOSS"

"PUSH ENTER"

- Press



The scale monitor will read:

"DO NOT TOUCH BED"

"XXX.X LB G XX.X"

- To exit Gain/Loss mode, press



to enter the Menu Mode. The scale monitor will read:

"▲▼ FOR OPTIONS"

- Press



to scroll menu options. The scale monitor will read:

"QUIT GAIN/LOSS"

"PUSH ENTER"

- Press




The scale monitor will read:

"XXX.X LB"

Weigh System Usage


CHANGING THE NUMERICAL VALUE OF DISPLAYED WEIGHT

- To decrease the numerical value of the displayed weight, press  to activate the weigh system.


The scale monitor will read:

“LET GO FOR SCALE”

“XXX.X LB”


- Press  to enter the Menu Mode. The scale monitor will read:

“▲▼ FOR OPTIONS”



- Press  to scroll menu options. The scale monitor will read:


“CHNG. PTNT. WGT.”

“PUSH ENTER”

- Press  The scale monitor will read:

“HOLD ▲ TO INC.
▼ TO DEC.”

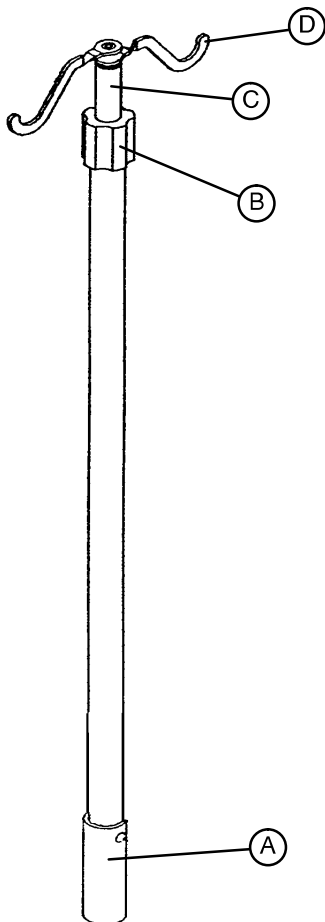
- Press  to decrease the displayed weight or  to increase the displayed weight.

- Once the desired weight is displayed, press  The scale monitor will read:

“XXX.X LB”

Operation Guide

OPERATING I.V. POLES



To use the Permanently Attached I.V. pole (optional equipment):

1. Lift and pivot the pole from the storage position and push down until it is locked into receptacle (A).
2. To raise the height of the pole, turn the lock actuator (B) counterclockwise and pull up on the telescoping portion (C) of the pole to raise it to the desired height.
3. Turn the lock actuator (B) clockwise to lock the telescoping portion in place.
4. Rotate the I.V. hangers (D) to desired position and hang I.V. bags.

CAUTION

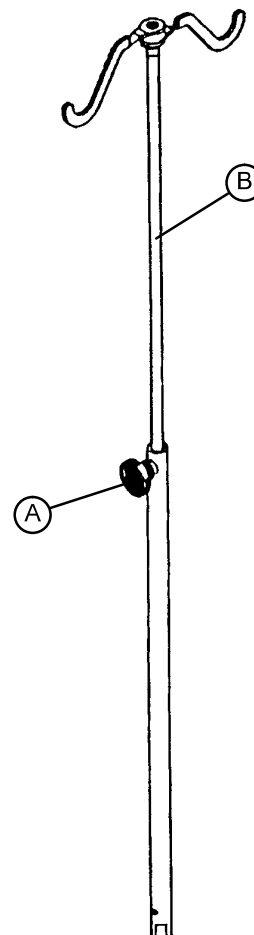
The weight of the I.V. bags should not exceed 40 pounds.

To use the "Removable" I.V. pole:

1. Install the pole at any of the four receptacles on the bed top (located on all four corners of the bed.)
2. To raise the height of the pole, turn knob (A) counterclockwise and pull up on the telescoping portion (B) of the pole and raise it to the desired height.
3. Turn knob (A) clockwise to tighten the telescoping portion in place.

CAUTION

The weight of the I.V. bags should not exceed 40 pounds.



Preventative Maintenance

CLEANING

Hand wash all surfaces of the bed with warm water and mild detergent. Dry thoroughly. **DO NOT STEAM CLEAN, PRESSURE WASH, HOSE OFF OR ULTRASONICALLY CLEAN.** Using these methods of cleaning is **not** recommended and may void this product's warranty. Some of the internal parts of the bed are electric and may be damaged by exposure to water.

Clean Velcro **AFTER EACH USE**. Saturate Velcro with disinfectant and allow disinfectant to evaporate. (Appropriate disinfectant for nylon Velcro should be determined by the hospital.)

CAUTION

Quaternary Germicidal Disinfectants, used as directed, and/or Chlorine Bleach products, typically 5.25% Sodium Hypochlorite in dilutions ranging between 1 part bleach to 100 parts water, and 2 parts bleach to 100 parts water are **not** considered mild detergents. **THESE PRODUCTS ARE CORROSIVE IN NATURE AND MAY CAUSE DAMAGE TO YOUR BED IF USED IMPROPERLY.** If these types of products are used to clean Stryker patient care equipment, measures must be taken to insure the beds are wiped with clean water and thoroughly dried following cleaning. Failure to properly rinse and dry the beds will leave a corrosive residue on the surface of the bed, possibly causing premature corrosion of critical components. Failure to follow the above directions when using these types of cleaners may void this product's warranty.

In general, when used in those concentrations recommended by the manufacturer, either phenolic type or quaternary type disinfectants can be used with Staph-Chek fabrics. Iodophor type disinfectants are not recommended for use on Staph-Chek fabrics because staining may result. The following products have been tested by the Herculite Laboratory and have been found not to have a harmful effect on Staph-Chek fabrics **WHEN USED IN ACCORDANCE WITH MANUFACTURERS RECOMMENDED DILUTION.***

TRADE NAME	DISINFECTANT TYPE	MANUFACTURER	*MANUFACTURER'S RECOMMENDED DILUTION
A33	Quaternary	Airwick (Professional Products Division)	2 ounces/gallon
A33 (dry)	Quaternary	Airwick (Professional Products Division)	1/2 ounce/gallon
Beaucoup	Phenolic	Huntington Laboratories	1 ounce/gallon
Blue Chip	Quaternary	S.C. Johnson	2 ounces/gallon
Elimstaph	Quaternary	Walter G. Legge	1 ounce/gallon
Franklin Phenomysan F2500	Phenolic	Purex Corporation	1 1/4 ounce/gallon
Franklin Sentinel	Quaternary	Purex Corporation	2 ounces/gallon
Galahad	Phenolic	Puritan Churchill Chemical Company	1 ounce/gallon
Hi-Tor	Quaternary	Huntington Laboratories	1/2 ounce/gallon
LPH	Phenolic	Vestal Laboratories	1/2 ounce/gallon
Matar	Phenolic	Huntington Laboratories	1/2 ounce/gallon
Omega	Quaternary	Airwick (Professional Products Division)	1/2 ounce/gallon
Quanto	Quaternary	Huntington Laboratories	1 ounce/gallon
Sanikleen	Quaternary	West Chemical Products	2 ounces/ gallon
Sanimaster II	Quaternary	Service Master	1 ounce/gallon
Vesphene	Phenolic	Vestal Laboratories	1 1/4 ounce/ gallon

REMOVAL OF IODINE COMPOUNDS

This solution may be used to remove iodine stains from mattress cover and foam surfaces.

Use a solution of 1-2 tablespoons Sodium Thiosulfate in a pint of warm water to clean the stained area. Clean as soon as possible after staining occurs. If stains are not immediately removed, allow solution to soak or stand on the surface.

Preventative Maintenance

BIANNUAL CHECKLIST

- _____ All fasteners secure
- _____ Engage brake pedal and push on the bed to ensure all casters lock securely
- _____ "Brake Not Set" LED (on foot board) blinks when brakes are not engaged
- _____ Optional locking steer caster engages and disengages properly
- _____ Siderails move, latch and stow properly
- _____ All functions on siderails working properly (including LED's)
- _____ CPR release working properly
- _____ Foot prop intact and working properly
- _____ I.V. pole working properly
- _____ Optional Foley bag hooks intact
- _____ Optional chart rack intact and working properly
- _____ Optional CPR board not cracked or damaged and stores properly
- _____ No cracks or splits in head and foot boards
- _____ All functions on footboard working properly (including LED's)
- _____ No rips or cracks in mattress cover
- _____ No hydraulic hoses worn, kinked, or leaking
- _____ No leaks at hydraulic connections
- _____ Power cord not frayed
- _____ No cables worn or pinched
- _____ All electrical connections tight
- _____ All grounds secure to the frame
- _____ Ground impedance not more than 100 milliohms
- _____ Current leakage not more than 100 microamps
- _____ Apply grease to litter grease points

Bed Serial No. _____

_____	_____
_____	_____
_____	_____
_____	_____

Completed By: _____ Date: _____

Warranty

Limited Warranty:

Stryker Medical Division, a division of Stryker Corporation, warrants to the original purchaser that its products should be free from defects in material and workmanship for a period of one (1) year after date of delivery. Stryker's obligation under this warranty is expressly limited to supplying replacement parts and labor for, or replacing, at its option, any product which is, in the sole discretion of Stryker, found to be defective. Stryker warrants to the original purchaser that the frame and welds on its beds will be free from structural defects for as long as the original purchaser owns the bed. If requested by Stryker, products or parts for which a warranty claim is made shall be returned prepaid to Stryker's factory. Any improper use or any alteration or repair by others in such manner as in Stryker's judgement affects the product materially and adversely shall void this warranty. Any repair of Stryker products using parts not provided or authorized by Stryker shall void this warranty. No employee or representative of Stryker is authorized to change this warranty in any way.

Stryker Medical beds are designed for a 15 year expected life under normal use conditions and appropriate periodic maintenance as described in the maintenance manual for each device.

This statement constitutes Stryker's entire warranty with respect to the aforesaid equipment. STRYKER MAKES NO OTHER WARRANTY OR REPRESENTATION, EITHER EXPRESSED OR IMPLIED, EXCEPT AS SET FORTH HEREIN. THERE IS NO WARRANTY OF MERCHANTABILITY AND THERE ARE NO WARRANTIES OF FITNESS FOR ANY PARTICULAR PURPOSE. IN NO EVENT SHALL STRYKER BE LIABLE HEREUNDER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OR IN ANY MANNER RELATED TO SALES OR USE OF ANY SUCH EQUIPMENT.

To Obtain Parts and Service:

Stryker products are supported by a nationwide network of dedicated Stryker Field Service Representatives. These representatives are factory trained, available locally, and carry a substantial spare parts inventory to minimize repair time. Simply call your local representative, or call Stryker Customer Service at (800) 327-0770.

Service Contract Coverage:

Stryker has developed a comprehensive program of service contract options designed to keep your equipment operating at peak performance at the same time it eliminates unexpected costs. We recommend that these programs be activated *before* the expiration of the new product warranty to eliminate the potential of additional equipment upgrade charges.

A SERVICE CONTRACT HELPS TO:

- Ensure equipment reliability
- Stabilize maintenance budgets
- Diminish downtime
- Establish documentation for JCAHO
- Increase product life
- Enhance trade-in value
- Address risk management and safety

Warranty

Stryker offers the following service contract programs:

SPECIFICATIONS	GOLD	SILVER	PM* ONLY
Annually scheduled preventative maintenance	X		X
All parts,** labor, and travel	X	X	
Unlimited emergency service calls	X	X	
Priority one contact; two hour phone response	X	X	X
Most repairs will be completed within 3 business days	X	X	
JCAHO documentation	X	X	X
On-site log book w/ preventative maintenance & emergency service records	X		
Factory-trained Stryker Service Technicians	X	X	X
Stryker authorized parts	X	X	X
End of year summary	X		
Stryker will perform all service during regular business hours (9-5)	X	X	X

* Replacement parts and labor for products under PM contract will be discounted.

** Does not include any disposable items, I.V. poles (except for Stryker HD permanent poles), mattresses, or damage resulting from abuse.

Stryker Medical also offers *personalized* service contracts.

Pricing is determined by age, location, model and condition of product.

**For more information on our service contracts,
please call your local representative or call (800) 327-0770 (option #2).**

Return Authorization:

Merchandise cannot be returned without approval from the Stryker Customer Service Department. An authorization number will be provided which must be printed on the returned merchandise. Stryker reserves the right to charge shipping and restocking fees on returned items.

SPECIAL, MODIFIED, OR DISCONTINUED ITEMS NOT SUBJECT TO RETURN.

Damaged Merchandise:

ICC Regulations require that claims for damaged merchandise must be made with the carrier within fifteen (15) days of receipt of merchandise. **DO NOT ACCEPT DAMAGED SHIPMENTS UNLESS SUCH DAMAGE IS NOTED ON THE DELIVERY RECEIPT AT THE TIME OF RECEIPT.** Upon prompt notification, Stryker will file a freight claim with the appropriate carrier for damages incurred. Claim will be limited in amount to the actual replacement cost. In the event that this information is not received by Stryker within the fifteen (15) day period following the delivery of the merchandise, or the damage was not noted on the delivery receipt at the time of receipt, the customer will be responsible for payment of the original invoice in full.

Claims for any short shipment must be made within thirty (30) days of invoice.

International Warranty Clause:

This warranty reflects U.S. domestic policy. Warranty outside the U.S. may vary by country. Please contact your local Stryker Medical representative for additional information.



European Representative

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