Smart Equipment Management

Quick Start Guide

REF 5212

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Product description

Smart Equipment Management (SEM) software communicates with ***i*Bed®** Server for the intended purpose of transferring connected device/server information that is sent to the Stryker Cloud service for database storage.

Smart Equipment Management's purpose is to serve as a maintenance tool to provide the user the ability to monitor product performance and parameters. This product promotes technician efficiency and thoughtful product maintenance.

SEM home page

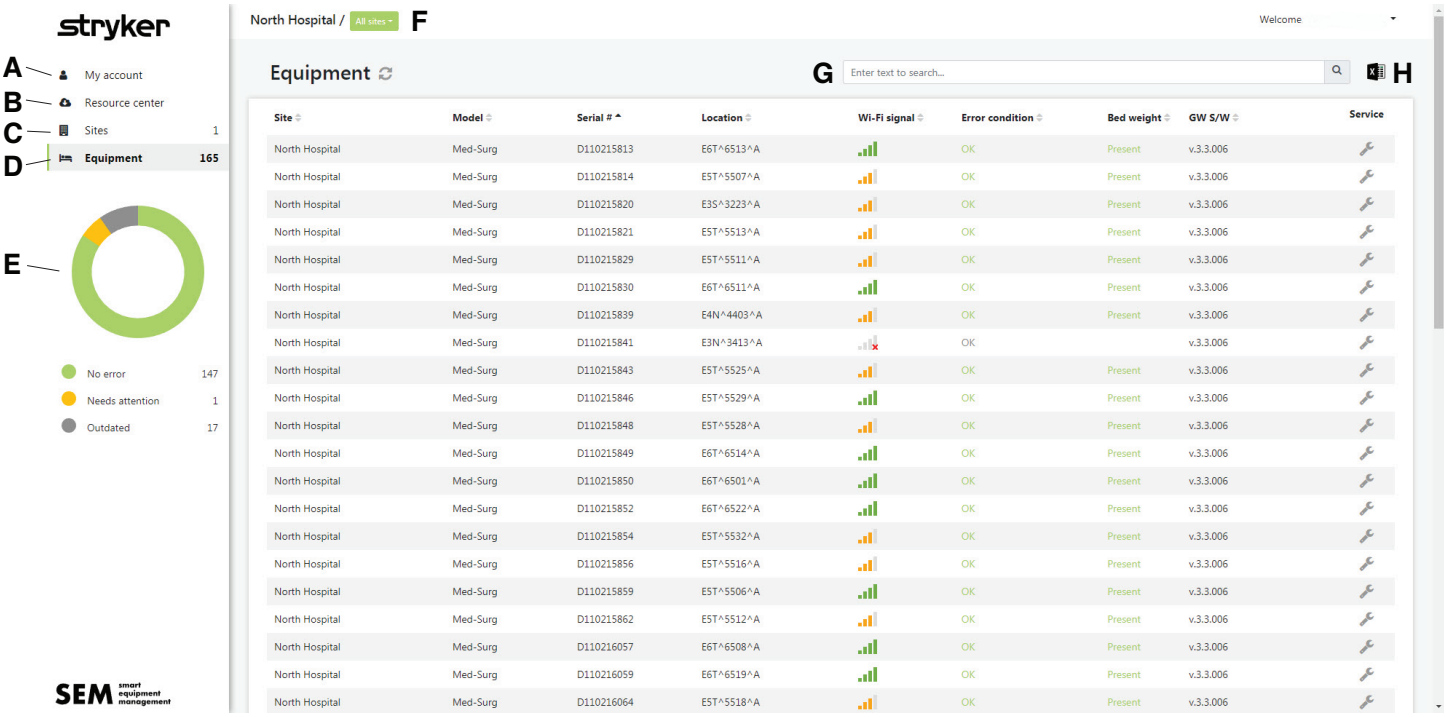


Figure 1 – Home page

A	My Account tab
B	Resource Center tab
C	Sites tab
D	Equipment tab

E	Error Condition chart
F	Sites filter
G	Search bar
H	Excel export

Operation

My Account tab

The **My Account** tab allows you to view the name, time zone, and address of the account facility (Figure 2).

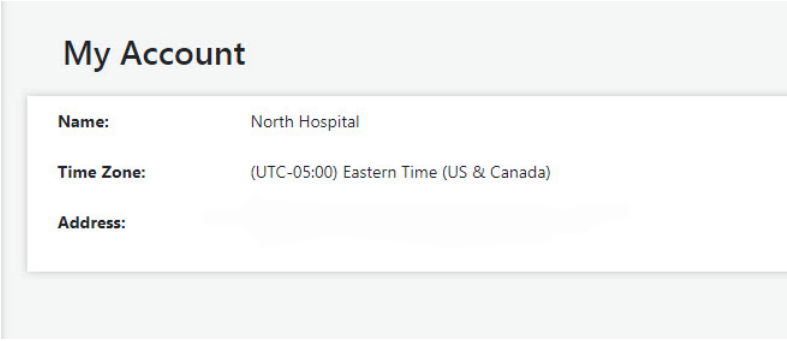


Figure 2 – My Account

Resource Center tab

The **Resource Center** tab displays the following for service and support (Figure 3):

- Troubleshooting
- Service request
- Operator / Maintenance manuals
- Terms of use
- Key / Legend

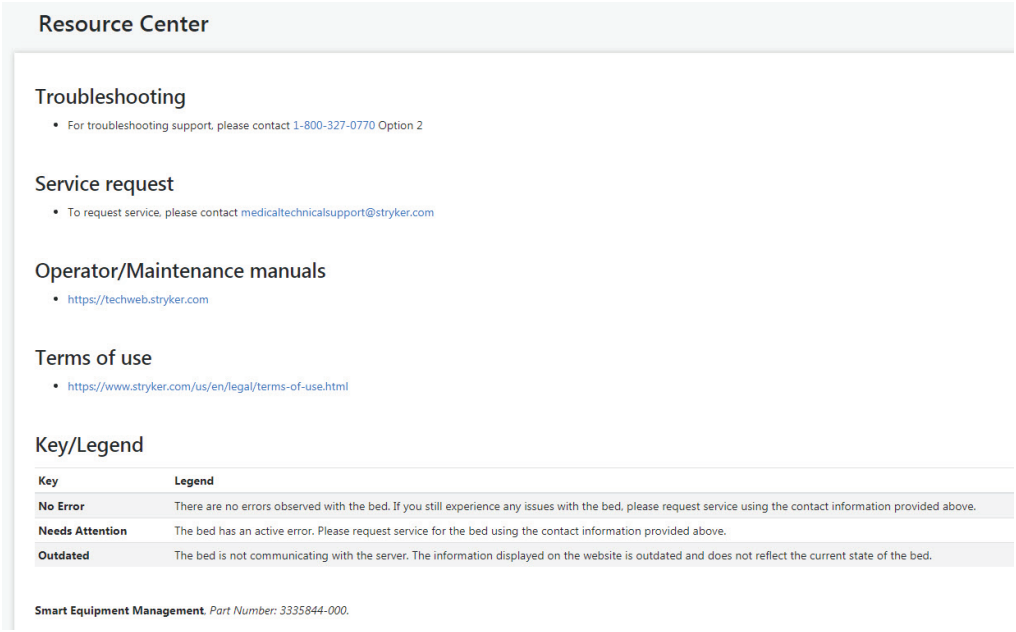


Figure 3 – Resource Center

Sites tab

The **Sites** tab displays the name, address, and error conditions of equipment at the currently selected site (Figure 4).

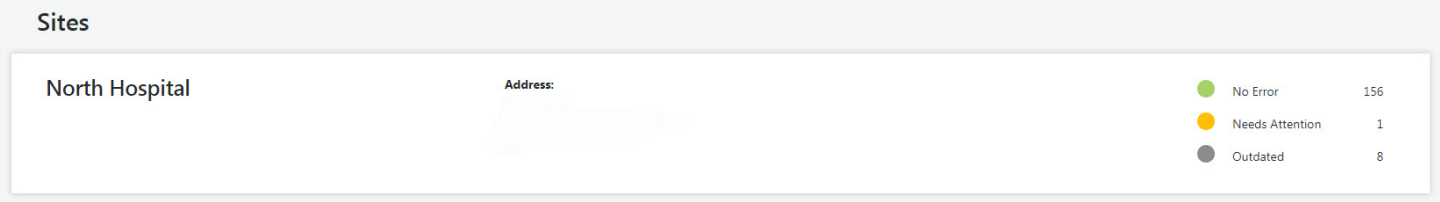


Figure 4 – Sites tab

Equipment tab

The **Equipment** tab displays the status of any connected Stryker beds (Figure 5). You can update the display by clicking the **Refresh** icon .

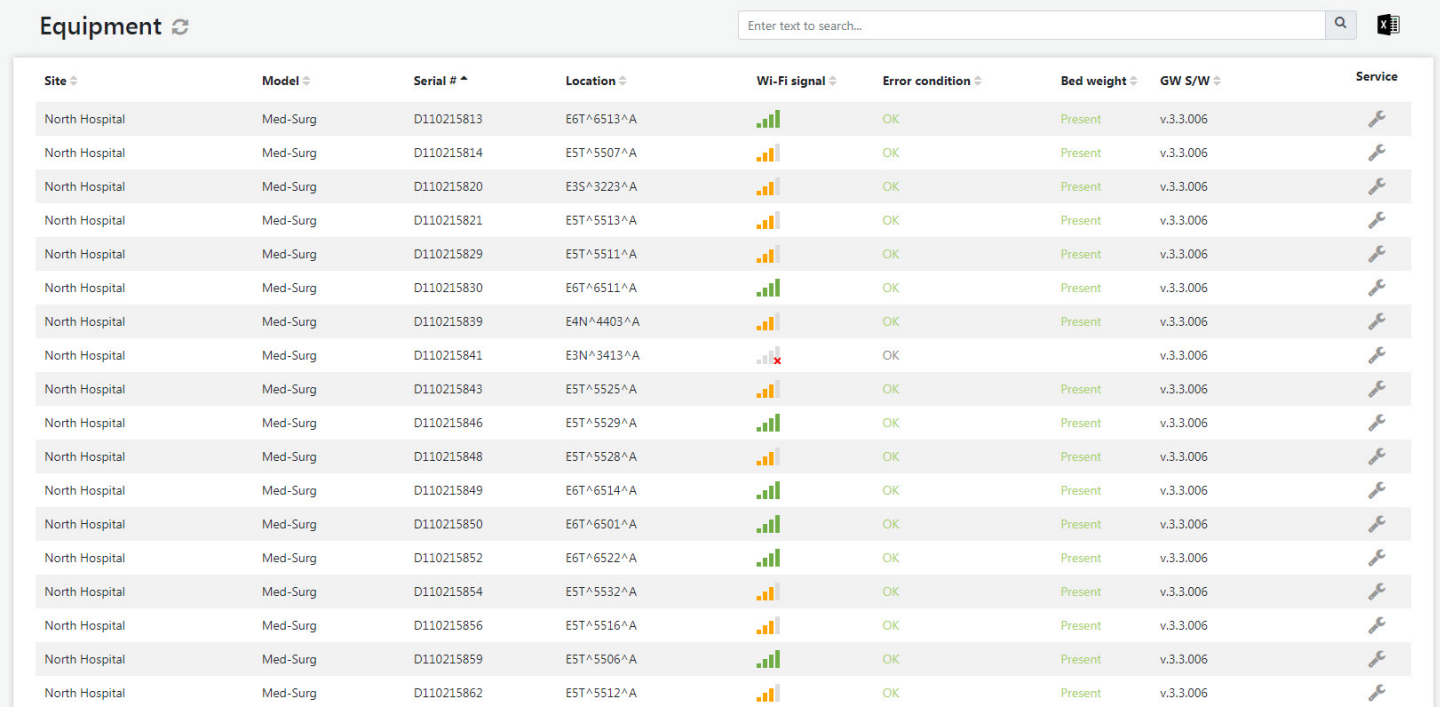


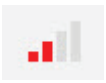
Figure 5 – Equipment

On the **Equipment** tab you can filter the information in the following ways:



Figure 6 – Equipment filter

- Site: Facility location
- Model
- Serial number
- Location: Room / area location of bed

- Wi-Fi signal: Good  Average  Poor  Offline 
- Error condition
- Bed weight: Empty (available for service) or present (unavailable for service)
- Gateway software version

Using the Error Condition chart on the Equipment tab

The **Error Condition** chart is located on the left side of the screen and allows the user to filter beds by error condition status (Figure 7).

- Green, No Error: No issues (bed online)
- Yellow, Needs Attention: See error condition description (bed online)
- Gray, Outdated: Unable to communicate with bed (bed offline)

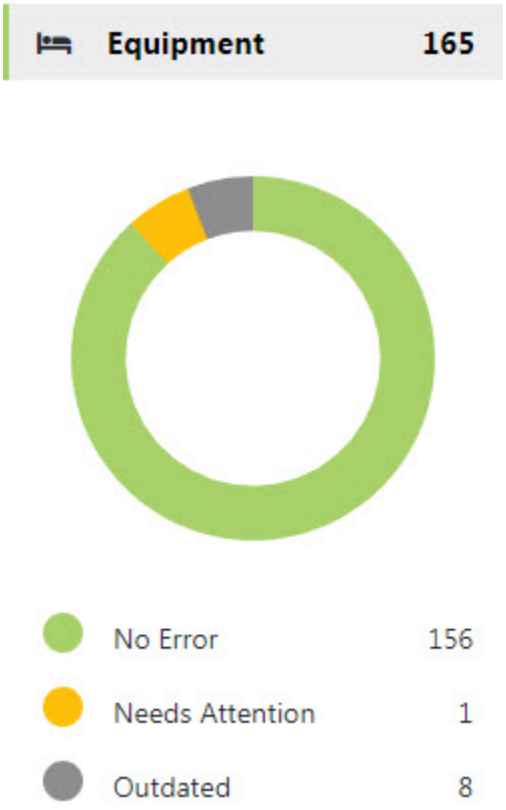


Figure 7 – Error Condition chart

Using the search bar on the Equipment tab

Use the search bar to find specific information on the **Equipment** tab (ex. serial number, error names / numbers) (Figure 8).

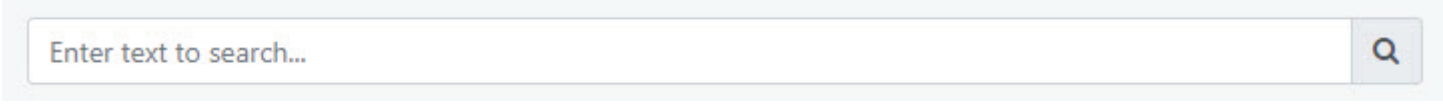


Figure 8 – Search bar

Viewing the status of a bed

To view information specific to an individual bed, click on the line item of the bed (Figure 9).



Figure 9 – Bed selection

The status page will display the following (Figure 10):

- Model
- Serial Number
- Site
- Location
- Error Condition: Click **Show Error Log** for error history
- Online
- Wi-Fi Signal
- Gateway Software Version
- IP Address
- MAC Address
- Network Address
- Connection Uptime
- Last Contact
- Service request option
- Bed diagram that displays live ***i*Bed** data:
  - Brake: On / off
  - Low height: Yes / no
  - ***i*Bed** Awareness: On / off
  - Bed Exit: On / off
  - Bed weight

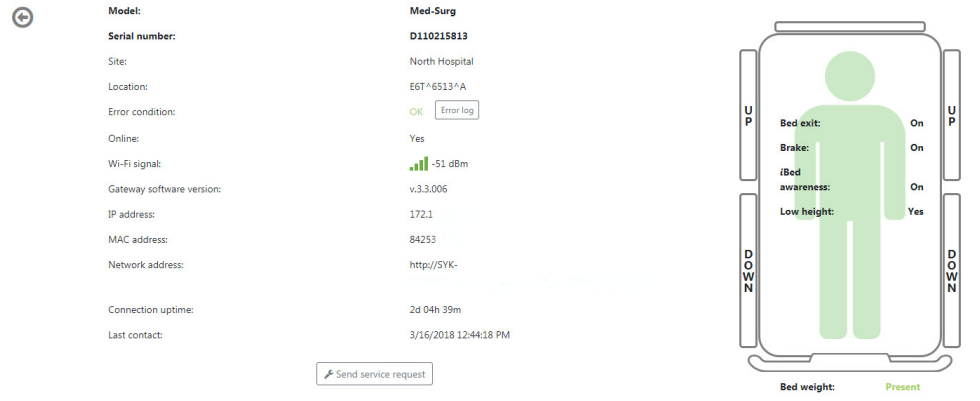


Figure 10 – Example status page

Requesting equipment service

To request equipment service:

1. On the line item of the bed, click the wrench icon  (Figure 11).



Figure 11 – Bed selection

2. In the **Send Service Request** window fill out the **Service Request Details** (Figure 12).

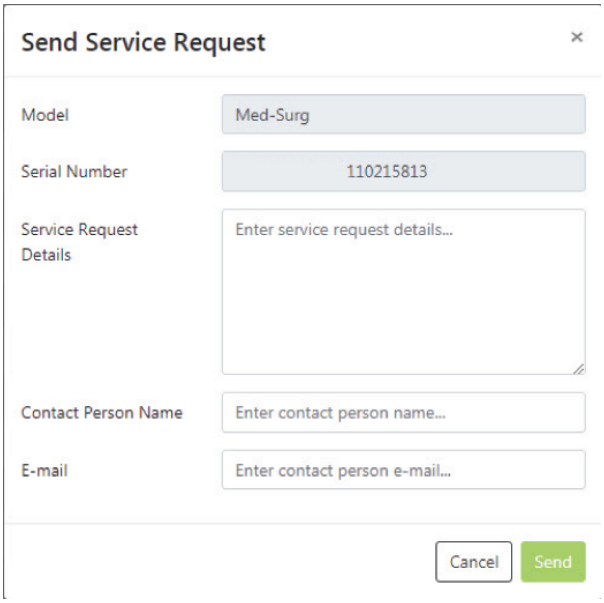


Figure 12 – Service request

Note - The **Contact Person Name** and **E-mail** information will auto-fill with your account contact information but can be changed as needed.

3. Click **Send** to submit the request.

Note - A service request can also be created under **Service request** on the **Resource Center** tab (*Resource Center tab* (page 4)) or the bed status page (*Viewing the status of a bed* (page 7)).

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