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## QQ-30505 HP31X – HEAD PILLOW, XL

**REV** A: 08/24/2023

**Product:** - 31X RECLINERS

Tools Required: -NA

Tools Recommended: -NA

Components Supplied: -HEAD PILLOW, XL

<u>CAUTION</u>: This part was designed for a specific repair, based on the build of the chair from the serial number you provided. If the part is used on another chair, you may get unexpected results. Discard these directions once the repair is complete.

**Directions**:

Please read all the directions before beginning the repair. Refer back to the directions as you make the replacement. Call if you have any questions or problems. Suggested tools are not required. Note that references to "left" or "right" are determined from the seated position.

## <u>CAUTION</u>: This chair has moving parts that may create pinch points. Work or cleaning should be performed only in the upright position with the chair latched or in the full recline position. Keep your hands clear of the mechanism when moving the chair from one position to another.

- 1. NOTE: this installation is intended for replacing an existing head pillow. If you are installing this service part for the first time, please follow instructions for **300 SERIES ACCESSORY SNAP-BOLTS INSTALL** before proceeding with this instruction.
- 2. Assemble your tools and move the chair to your chosen work area.
- 3. Lock the casters, a carpeted work area is suggested.
- 4. Locate the head pillow that is being replaced.
- 5. The head pillow has 2 snap-buttons securing it to 2 snap-bolts on the back-frame, gently pry the snaps from the back-frame to disconnect the head pillow.
- 6. Set aside the removed head pillow to be discarded.
- 7. Secure the replacement head pillow by securing the 2 snap-buttons to the 2 snap-bolts on the back-frame.
- 8. Verify proper installation, the snaps should be fully secured.