

Auto Aire Select™

**Dynamic Low-Air Loss Therapy
with Alternating Pressure and Active Sensor Technology®**



- C2500MS Control Unit
- C2500MES Control Unit
- M2500S Series Mattress
- X3580S Series Safety Mattress

CE
0086

Service Manual

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Before you begin...



Important

Review the **SAFETY PRECAUTIONS** in **Section 6.0** of this manual prior to performing service.

Only qualified medical service personnel should attempt to repair this device. If you have any questions, please contact Gaymar’s technical service department.

Domestic Customers:

Toll Free (800) 828-7341
Fax: (716) 662-8795

International Customers:

Direct +1 (716) 662-8636
Fax: +1 (716) 662-0730

1.0 Indications for Use

This device is intended to assist in treating and preventing pressure ulcers.

2.0 Contraindications

Air support therapy is not recommended when spinal stability is a concern.

3.0 Receiving Inspection

Upon receipt, unpack the Auto Aire Select System and inspect for concealed damage. Save all packing material. If any damage is found, notify the carrier at once and ask for a written inspection. Prepare a written description of any damage. Photograph any damage.

Failure to take the above action within 15 days of receipt may result in loss of claim.

DO NOT return the Auto Aire Select System to Gaymar. Contact Gaymar's Technical Service Department for instructions.

USA only (800) 828-7341

Outside USA +1 (716) 662-8636

4.0 Repair Policy

The Control Unit and mattress is warranted under the terms and conditions of the Gaymar warranty in place at the time of purchase. A copy of the warranty is available upon request. Gaymar disclaims all implied warranties including, but not limited to, the implied warranties of merchantability and of fitness for a particular purpose.

The C2500MS/MES Control Unit is warranted free of defects in material and workmanship for a period of two (2) years. The M2500S Series Mattress or the X3580S Series Safety Mattress is warranted for one (1) year.

Control Units and Mattress may be returned to the factory for servicing (see Return Authorization).

For customers who choose to repair Auto Aire Select systems at their location, this manual contains information to allow a qualified technician to make necessary repairs. For technical support, contact Gaymar's Technical Service Department.

4.1 In-Warranty Repairs

All in-warranty repairs must be authorized by Gaymar's Technical Service Department before proceeding.

4.2 Out-of-Warranty Repairs

The following repair options are available when servicing Auto Aire Select Control Units and mattress:

Defective Components - replacement parts may be ordered by specifying the Gaymar part number as shown in the parts lists.

C2500MS/MES Control Unit Repairs - If the C2500MS or C2500MES Control Unit becomes inoperative and the cause cannot be determined, the complete control unit may be returned to the factory for servicing at the purchaser's expense (see Return Authorization).

4.3 Return Authorization

Please be sure to obtain a **Return Goods** (RG) authorization number from Gaymar's Customer Service Department before returning the Auto Aire Select control unit or mattress or any component parts to Gaymar.

USA only 1-800-828-7341

Outside USA (716) 662-8636

5.0 Symbols



Caution, consult accompanying documents



Type BF equipment



Dangerous Voltage



Protective Earth (GND)

6.0 Safety Precautions

Review the following SAFETY PRECAUTIONS prior to servicing the Auto Aire Select.

DANGER

- Explosion hazard. DO NOT use in the presence of flammable anesthetics.
- Risk of electric shock. Refer servicing to qualified service personnel.

CAUTION

- Disconnect power before servicing the Control Unit
- Repairs should be performed only by qualified personnel familiar with repair practices for servicing medical devices. DO NOT attempt to repair the Control Unit unless you possess these skills. Otherwise, damage to or malfunction of the control unit may result.

DANGER

- Risk of electric shock. Refer servicing to qualified service personnel.

WARNING

- Repairs should be performed only by qualified medical equipment service personnel in accordance with this Service manual. Otherwise, damage to the Auto Aire Select system and improper operation may result.

CAUTION

- For grounding reliability, plug only into a properly grounded outlet.

7.0 System Description

The Auto Aire Select System is a portable, low air loss system with on-demand alternating pressure, designed to assist in providing pressure management to patients suffering from, or at risk of, developing pressure ulcers. The system consists of a Control Unit and an Air Flotation Mattress with Top Sheet.

Control Unit (C2500MS or C2500MS)

The Control Unit inflates and maintains the Mattress to user-selected settings, and can also provide on demand alternating pressure if desired. Used with the M2500S or X3580S Mattress Series with its Active Sensor Technology, the system automatically adjusts the Mattress to the optimal fill level insuring complete flotation management.

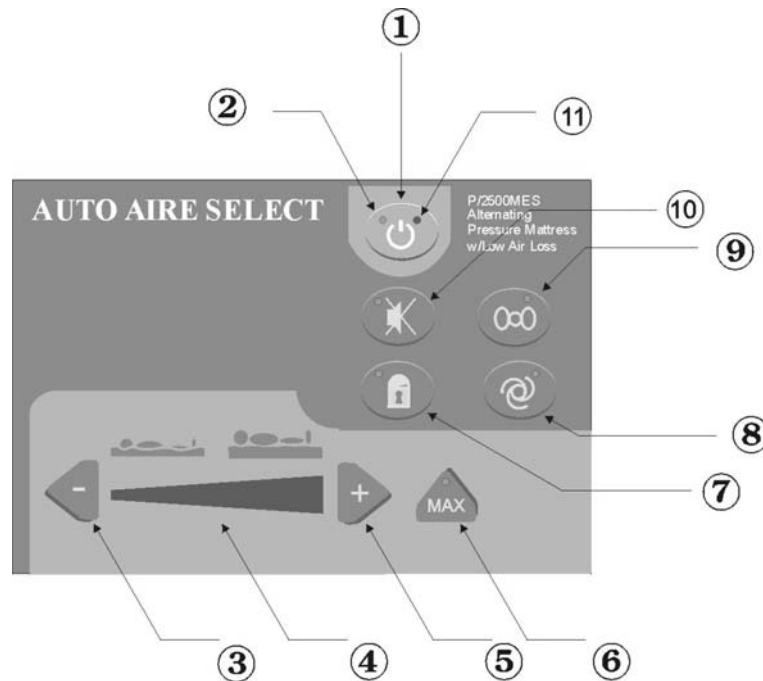
Mattress (M2500S or X3580S)

The Auto Aire Select Mattress (M2500S) base consists of twenty transverse air cells constructed of a low shear nylon. Each of the individual cells is a minimum of eight inches tall (inflated height) and spatially oriented above a two inch convoluted foam base. The system provides continuous low air loss through a series of calibrated orifices within the Mattress to assist in the prevention of skin maceration. The M2500S or X3580S Mattress Series utilizes 4 specialized air cells in the center region of the Mattress which contain active sensors for detecting patient flotation level.

The Auto Aire Select Safety Mattress (X3580) features two side bolster options to allow the patient to safely immerse into the mattress assisting in fall prevention; a straight bolster version which rises three inches above the surface of the mattress and an egress option. The Egress option also rises three inches above the mattress but features a three inch drop in the middle of the side bolster to aide with the egress and ingress of the patient from the mattress.

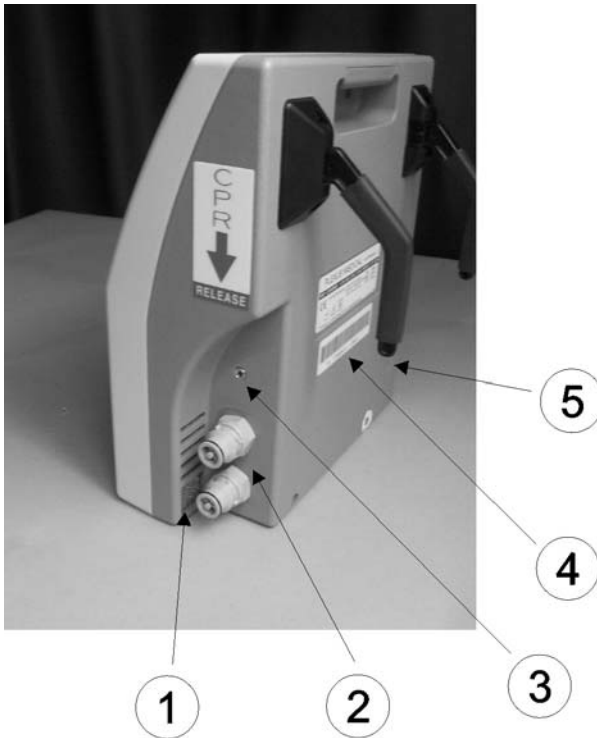
Covering the entire M2500S and X3580S Mattresses is a low-friction, low-shear producing, vapor permeable nylon top sheet. The top sheet surface creates a membrane impermeable to liquids, air and bacteria though still permeable to water vapor. Quilted onto the base of the Mattress top sheet is a spun bonded polyester fiberfill that exhibits less frictional resistance to nylon than that of the patient's skin. When the patient moves, the top sheet tends to move relative to the air cells rather than relative to the patient, minimizing shearing effects. Additionally, the quilting acts to provide a diffusion layer by which the water vapor can be drawn away from the patient, resulting in more efficient evaporation and subsequent reduced skin maceration. A Gaymar Silver cover option is also available for the Auto Aire Select Mattress series.

8.0 Operator Control Panel – Figure 1



1. **ON/STANDBY:** Switches the Control Unit between ON and STANDBY modes.
2. **POWER INDICATOR LED:** Indicates AC power is present to the Control Unit.
3. **SOFT (-):** Decreases the inflation level of the bed while Control Unit is in manual mode only. Pressing once will decrease the setting by one unit. Pressing and holding will rapidly change the setting.
4. **COMFORT CONTROL INDICATOR:** Displays the current inflation level.
5. **FIRM (+):** Increases inflation level of the bed while in manual mode only. Pressing once will increase the setting by one unit. Pressing and holding will rapidly change the setting. Button is inactive in Automatic mode.
6. **MAX INFLATE:** Selects/deselects the max inflate mode (maximum mattress firmness). The indicator within the button will flash while max inflate mode is active. After 30 minutes, max inflate mode will cancel. At power-up, max inflate is active for 30 seconds.
7. **LOCKOUT:** Activates or cancels lockout mode. Press and hold for three seconds to activate or cancel mode. The indicator within the button will light while lockout is active. In lockout mode, only the MAX INFLATE button is operational. All other buttons are temporarily inactive.
8. **AUTO MODE:** Selects/deselects the automatic mode of operation. The indicator within the button will light while automatic mode is active. Automatic mode will not activate if the M2500S or X3580S mattress sensor cord is not connected to the jack on the right side of the Control Unit. **NOTE:** Connecting the mattress sensor cord while the unit is not in automatic mode will cause the Control Unit to enter automatic mode by itself. The AUTO button can be used to exit automatic mode at any time.
9. **AP MODE:** Selects the alternating low pressure mode of operation. The indicator within the button will light while AP mode is active. **NOTE:** AP mode is temporarily suspended in max inflate mode.
10. **ALARM SILENCE:** Temporarily silences the audible alarm for 15 minutes.
11. **POWER FAIL INDICATOR:** Flashes when power supplied from line cord is interrupted while the Control Unit is operating. To avoid an inadvertent power fail alarm, place the unit in STANDBY mode before disconnecting power from Control Unit.

9.0 Rear and Side Panel Features – Figure 2



1. **WASHABLE FILTER ELEMENT** requires periodic cleaning between patient uses or every 30 days. See Section 10.1 below.
2. **MATTRESS AIR CONNECTORS**
3. **MATTRESS SENSOR CORD INPUT JACK** uses feedback from M2500S or X3580S mattress (with Active Sensor Technology) for Automatic Mode operation.
4. **MODEL / SERIALNUMBER / IDENTIFICATION BARCODE LABEL** must not be removed from the unit. The model and serial number information is needed to arrange for returns to the factory.
5. **ACCESS HOLE** for measuring ground line resistance.

10.0 Cleaning

WARNING

Disconnect the AC power cord from the wall outlet before attempting to clean the control unit. Failure to disconnect the AC power may result in risk of death or serious injury. DO NOT heat or steam autoclave any component of the system.

- 10.1 To clean, use soap, water and a clean cloth to wipe down the control unit, power cord, hoses and mattress. DO NOT use abrasive cleaners on the mattress. Wipe dry with a clean, dry cloth.
NOTE: Blood and other body fluids MUST be thoroughly cleaned from all surfaces before applying disinfectants.
- 10.2 Apply any approved disinfectant to the external surfaces of the control unit, hoses and mattress. Allow to completely dry. The solution contact time is what makes disinfection effective.
- 10.3 Wipe down the mattress with a clean, dry cloth to remove any excess disinfectant.
- 10.4 Top sheets of mattress may also be laundered between patient uses or as required to maintain good patient hygiene. Fill the washing machine with warm water (70 -140 °F or 21 - 60 °C). Add one cup of laundry detergent. Place no more than four top sheets in a single extra large load capacity washing machine. When wash cycle is complete, remove promptly from machine and ensure all excess water is drained from load. Place dryer on **LOWEST** heat setting, or **AIR FLUFF** if available until dry. Verify top sheet is completely dry before placing under patient.

- 10.5 If individual air cells of mattress become soiled, clean and disinfect as described above or simply replace air cell with a clean replacement. Single air cell replacement can be successfully achieved with patient remaining on the mattress. Air cells which do not contain active sensors can also be laundered. A plug is available from Gaymar to prevent water from getting inside these during laundering (P/N: 30287).

WARNING

DO NOT launder the red colored Active Sensor Technology air cells of the M2500S Series or X3580 mattress, damage may result.

11.0 Routine Maintenance

11.1 Filter Maintenance – See Figure 3 shown below for removal

The air filter should be cleaned at least every 30 days or more frequently, depending on operating conditions. A dirty or blocked filter can cause the mattress or overlay to not inflate properly (too soft) and cause patient bottoming. Extract filter media and wash with hand soap and water. Air dry. Make certain the filter is completely dry before re-installing. A brittle or damaged filter **MUST** be replaced.

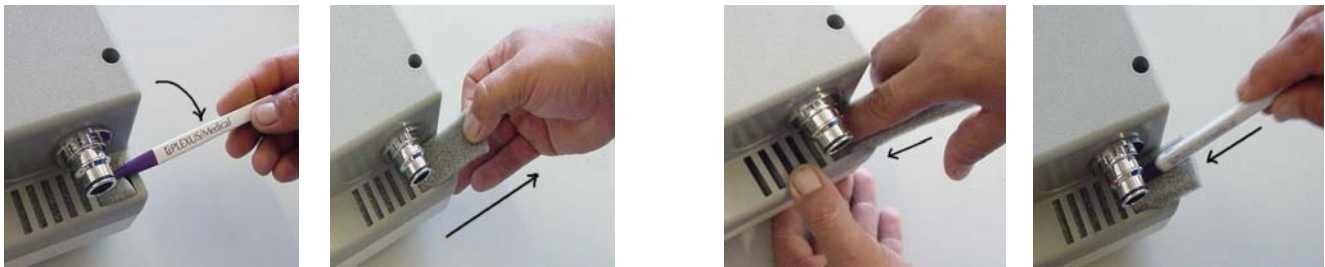


Figure 3

WARNING

Failure to clean the filter will result in premature blower failure due to excessive heat reducing bearing life.

11.2 Visual Check for Physical Damage (Physical Inspection)

Visually check the Auto Aire Select System for physical damage. Specifically inspect the power cord, power inlet connector, mattress sensor cord input jack, air outlet connectors and their O-rings. Repair or replace any broken or missing items.

12.0 Functional Check and Safety Inspection

To assure optimum performance, dependability, and safety, the following should be performed annually or more frequently if desired.

WARNING

- Repairs should be performed only by qualified medical equipment service personnel in accordance with this Service manual. Otherwise, damage to the Auto Aire Select system and improper therapy may result.
- Always perform the Functional Check and Safety Inspection after making repairs and before returning the unit to patient use.

Inspection Form

An Inspection Form (**Section 14.0, Pg. 15**) is provided to facilitate and document the inspection process.

Equipment or tools required:

1. Current Leakage / Ground Resistance Tester
2. Pressure Measurement Test Equipment

Test Equipment Set 1

- Adaptor (Refer to Figure 4, Page 11)
- Manometer pressure gauge
[0 -100 mmHg range] (Refer to Figure 4, Page 11)
- Mattress

Part Number

11668-000
10392
M2500S or X3580S

Test Equipment Set 2

- Mattress Simulator (Refer to Figure 5, Page 11)
- 2 Manometer pressure gauges
[0 -100 mmHg range] (Refer to Figure 5, Page 11)

Part Number

11667-000
10392

- Automatic Mode Test Equipment
 - Mattress Sensor Test Cable
 - Mattress

20232-001
M2500S or X3580S

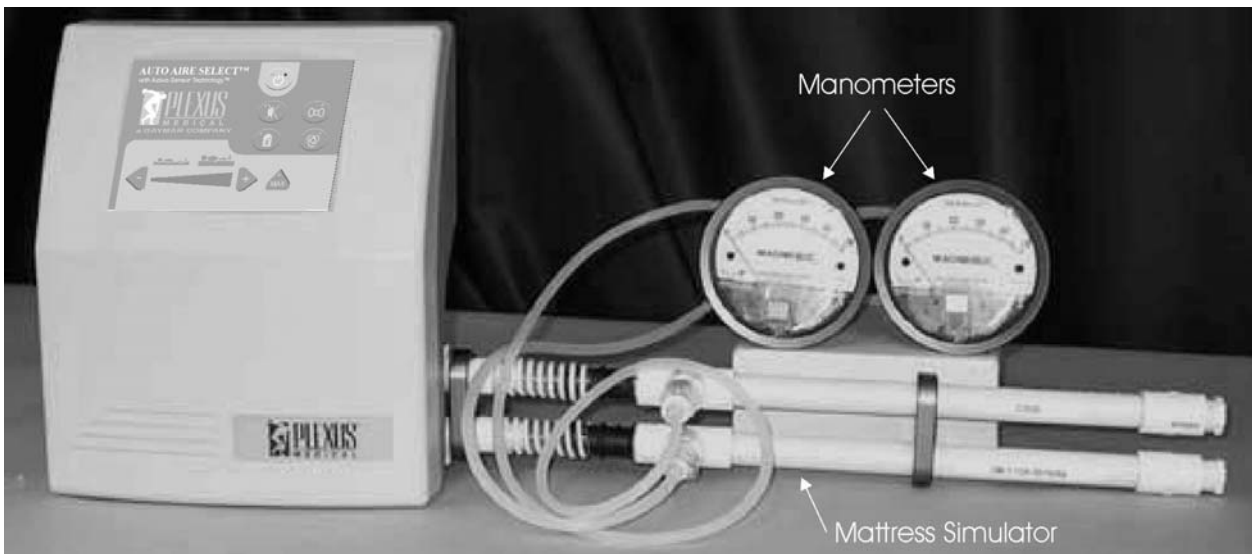


Figure 4 – Test Equipment Set 1

Using M2500S Series or X3580S Series Mattress

- Connect pressure gauge in series between the manifold and the blue low air loss cell adjacent to the red Active Technology cells (the one closest to the feet end of the mattress).

Figure 5 – Test Equipment Set 2



Test Conditions:

The following tests should be performed in a room as close to 70°F (21°C) as possible.

Test Setup:

Attach an M2500S or X3580S Mattress and gauge and adaptor from Test Equipment Set-1 (Figure 4, Pg.11) or the mattress simulator and gauges from Test Equipment Set-2 (Figure 5, Pg.11) to the control unit and allow the system to operate for at least 15 minutes in Manual mode with one half of the LED bars on the COMFORT CONTROL INDICATOR illuminated (to allow the system to come to stable operating temperatures).

DO NOT connect the mattress sensor cord of the M2500S/X3580S Mattress or the Mattress Sensor Test Cable to the unit's input jack at this time.

12.1 Manual Mode:

- 12.1.1 With the unit operating in the Manual mode (AUTO, AP, and MAX INFLATE indicators OFF), press the appropriate SOFT (-) or FIRM (+) button until one LED bar is lit on the COMFORT CONTROL INDICATOR. After a moment verify the test manometer(s) reads 9 +/- 4 mmHg.
- 12.1.2 Adjust the Soft (-) or Firm (+) button until all the LED bars are lit on the COMFORT CONTROL INDICATOR. After a moment verify the test manometer(s) reads 28 +/- 4 mmHg.

12.2 Max Inflate:

- 12.2.1 Press the MAX INFLATE button. After a moment verify the test manometer reads 30 +/- 2 mmHg.

12.3 Automatic Mode:

- 12.3.1 Connect the mattress sensor cord of the M2500S/X3580S or the Mattress Sensor Test Cable to the jack on the right side panel of the control unit. This should cause the unit to enter Automatic mode by itself.
- 12.3.2 Press the MAX INFLATE button again to deselect Max Inflate mode.
- 12.3.3 Press the AUTO button to exit the Automatic mode. Disconnect the mattress sensor cord or the Mattress Sensor Test Cable from the unit.

1) If using the Mattress Sensor Test Cable:

- a) Electrically jumper the wire ends of the Test Cable together. This simulates a bottomed patient. Insure that the control unit responds by eventually illuminating ALL the LED bars on the COMFORT CONTROL INDICATOR. This may take approximately 2 - 3 minutes to occur.
- b) Disconnect the jumper from the Test Cable. This simulates a lofted patient. Insure that the control unit responds by eventually turning OFF all the LED bars except the bottom one. This may take approximately 3 – 4 minutes to occur.

2) If using the M2500S or X3580S Series Mattress:

- a) On any one of the 4 red Active Sensor Technology cells, press down so that the top surface of the cell contacts the bottom of the cell. Insure that the control unit responds by eventually illuminating ALL the LED bars on the COMFORT CONTROL INDICATOR. This may take approximately 2 - 3 minutes to occur.
- b) Release hand pressure on the Active Sensor Technology cell. Insure that the control unit responds by eventually turning OFF all the LED bars except the bottom one. This may take 3 – 4 minutes to occur.

NOTE: If the unit DOES NOT respond properly, suspect either a Mattress failure or a Control Unit failure. Rule out the mattress failure by performing the M2500S or X3580S Mattress Function Test (Section 13.0, Pg.14).

12.4 Alternating Pressure (AP) Mode:

- 12.4.1 Disconnect the Automatic mode cord from the jack on the right side of the unit.
- 12.4.2 Disconnect the mattress simulator or test mattress from the unit.
- 12.4.3 Press the AP button and verify that there is a noticeable decrease in the airflow (pressure) from one of the air outlets on the control unit. Leave the unit in AP mode and verify that the higher/lower airflow alternates from one outlet to the other. The alternating cycle time is approximately 2 minutes and 30 seconds.

NOTE: Unlike some alternating pressure devices, on this unit the airflow DOES NOT completely Shut Off from one outlet to the other.

12.5 Electrical Safety:

- 12.5.1 Perform electrical safety testing using a current leakage/ground resistance tester.
- 12.5.2 Current leakage values SHOULD NOT exceed 300 uAmps for 120V units or 500 uAmps for 230V units.
- 12.5.3 The line resistance between the Ground Pin (on the power plug) and its Internal Connection should be less than 0.5 ohms. A hole has been provided in the back of the unit to allow access to the internal connection for this measurement. See Figure 2, Page 8 / Item 5.

NOTE: If any of the tests outlined above were NOT satisfactory, the control unit SHOULD NOT be put into service. Refer to the calibration and/or troubleshooting sections of this manual for assistance in solving the problem.

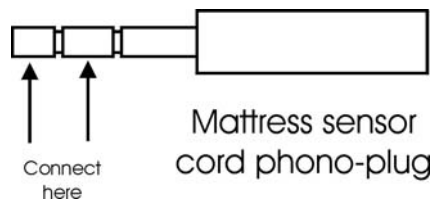
13.0 Functional Testing – M2500S Series or X3580S Series Mattress

Required Tools:

1. C2500MS or C2500MES Control Unit
2. Ohmmeter or Continuity Tester

13.1 Setup:

- 13.1.1 Connect the mattress to the control unit. DO NOT connect the mattress sensor cord of the mattress to the control unit.
- 13.1.2 Operate the control unit in the MANUAL mode (AUTO, AP, and MAX INFLATE indicators OFF) to inflate the mattress.
- 13.1.3 Connect one lead of the ohmmeter (or continuity tester) to each of the two metal end sections of the mattress sensor cord's phono-plug.



13.2 Sensor Function:

- 13.2.1 Press down on the first of the 4 red Active Sensor Technology air cells so that the top surface of the cell contacts the bottom of the cell. Insure that the measuring device indicates "continuity" or zero resistance in this scenario.
- 13.2.2 Release hand pressure on the Active Sensor Technology cell. Insure that the measuring device now reads "no continuity" or infinite resistance.
- 13.2.3 Repeat Steps 13.2.1 and 13.2.2 on all four (4) of the Active Sensor Technology cells.

14.0 Calibration / Inspection Form

C2500MS / C2500MES Series Control Unit & M2500S or X3580S Mattress			
Control Unit Serial Number _____			
Section	Item	Requirements	Results
11.1	Filter Cleaned	Has filter been wiped using a clean, dry cloth?	Yes / No
11.2	Physical Inspection	All parts visually inspected for defects?	Yes / No
12.1	Manual Mode		
	One LED	9 +/- 4 mmHg	Yes / No _____mmHg
	Eight LED's	28 +/- 4 mmHg	Yes / No _____mmHg
12.2	Max Inflate	30 +/- 2mmHg	Yes / No _____mmHg
12.3	Automatic Mode	Controller lights all LED bars during patient "bottoming" simulation?	Yes / No
		Controller lights one LED bar during patient "lofted" simulation?	Yes / No
12.4	AP Mode	Alternates every 2 minutes & 30 seconds	Yes / No
12.5	Electrical Safety Current Leakage	Less than 300uA for 120V unit? Less than 500uA for 230V unit?	Yes / No _____mmHg Yes / No _____mmHg
	Ground Resistance	< 0.5 ohms?	Yes / No
13.2	M2500S or X3580S Mattress Sensor Function	Sensor Cells Function Properly?	Yes / No

15.0 Troubleshooting

In general, it is best to approach a problem or malfunction by first determining if the problem is due to either the Control Unit or Mattress. In other words, test each independently first. Use a known good control unit, or any other means of inflation to test the mattress. Mattress simulators are available from the factory to test the control units independently. Since troubleshooting the low air loss mattress is generally trivial, it is usually best to start there. Procedures for testing both the Control Unit and Mattress unit follow in separate sections.

15.1 Troubleshooting M2500 Series or X3580S Mattress

Failure of the Active Sensor Technology Cells requires replacement of the entire cell assembly. See Section 13.0 for evaluation of proper functioning of these cells. Aside from the Active Sensor Technology Cells, potential problems with the M2500S Series or X3580S Series low air loss mattress could include unintended leaks in the system, disconnected cells, and kinked or twisted hoses or manifold. Troubleshooting these requires only the use of a good control unit or other device to inflate the mattress.

15.1.1 Leaks in Mattress, Manifold, or Hoses

- Unintended leaks can be felt and heard without the use of any special equipment. There should be NO detectable air escaping from any portion of the system except for the four (4) small holes in the top of each air cell. Any component with an inappropriate hole should be replaced.
- **NOTE:** When inspecting the mattress, verify that there are actually four (4) holes in each of the non Active Sensor Technology air cells. If the mattress was unintentionally assembled with sealed air cells from a non low air loss mattress, damage and malfunction from overheating of the control unit could result.

15.1.2 Disconnected Cells

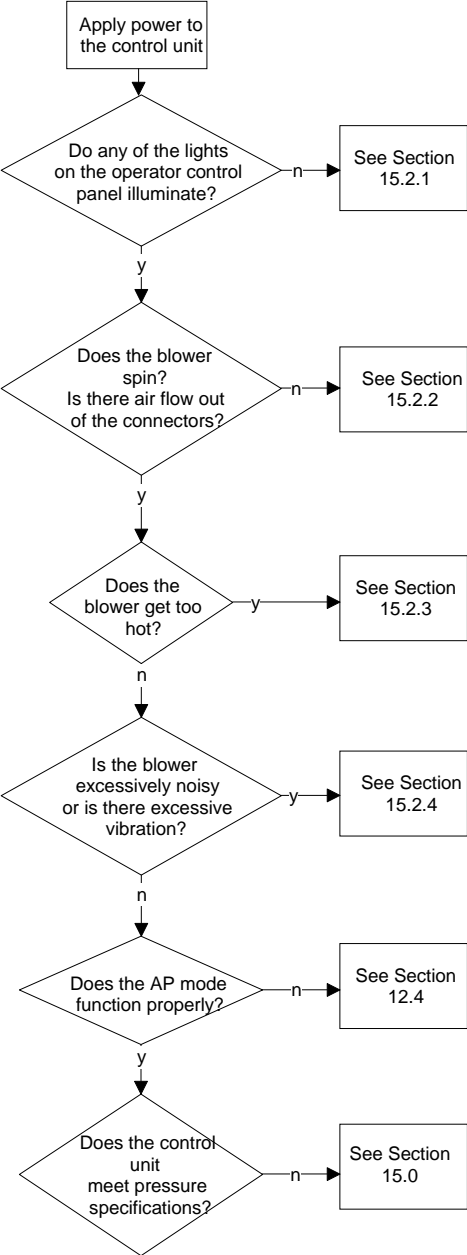
Disconnected cells should be reconnected. Occasionally the white quick connect fittings can come out of the red/orange nipples in either the cells or the manifold, and should be re-inserted with a liberal amount of cyanoacrylate (super glue) gel adhesive on the barbs. Wipe off any excess after insertion.

15.1.3 Kinks/Twists in Manifold

Kinked or twisted manifolds and hoses will restrict airflow. Re-arrange components if kinks or twists are found.

15.2 Troubleshooting the Controller

Figure 6 – Troubleshooting Flow Chart



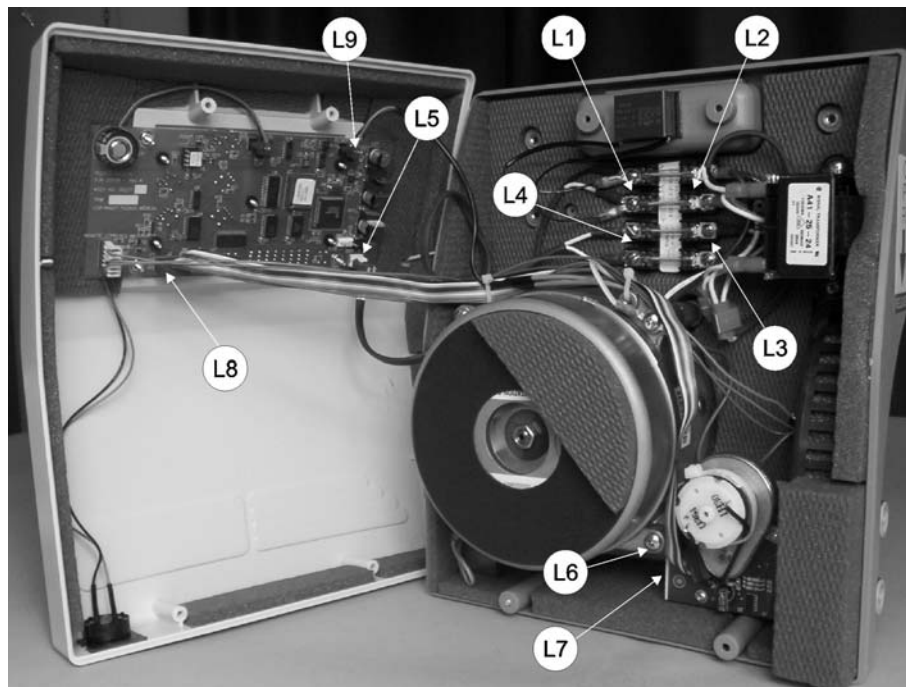
15.2.1 Control Unit has NO Power

DANGER

Risk of electric shock when parts are electrified.

- 1) No Indication of Power in Lights of Control Panel
- 2) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 3) Apply power and test for mains voltage (120 VAC / 230 VAC) at input side of primary fuses (5 A fuses on 120 VAC models, 2.5 A fuses on 230 VAC models). See L1 in Figure 7 below. If appropriate line voltage is present, continue to [Step 4](#). If no voltage is present, check power supply or wall outlet and check for loose terminals on supply lines from power entry module.
- 4) Test for 120 VAC / 230 VAC at output of fuses. See L2 in Figure 7 below. If voltage is present, continue to [Step 4](#). If no voltage is present, disconnect power and remove and inspect fuses.
- 5) Test for 14 VAC at input side of secondary fuses (1A fuses). See L3 in Figure 7 below. If 14 VAC is present, continue to [Step 6](#). If 14 VAC is not present, check for 14 VAC across secondary terminals (7 & 12) of transformer. Terminals are labeled on the transformer. If voltage is not present, disconnect power and check resistance across primary winding (terminals 1 & 6, and then 2 & 5) and secondary winding (terminals 7 & 12 and then 8 & 11) of transformer. If any of the four (4) transformer coils are open, replace [transformer](#). If transformer coils are not open, check for loose terminals on supply wires to transformer.
- 6) Test for 14 VAC at output side of secondary fuses (1A fuses). See L4 in Figure 7 below. If 14 VAC is present, continue to [Step 7](#). If voltage is not present, disconnect power and remove and inspect fuses.
- 7) Test for 14 VAC at the J1 connector on the control PC board in front enclosure. See L5 in Figure 7 below. If 14 VAC is present, and no LEDs illuminate on the Operator Control Panel, replace control PC board assembly in front enclosure.

Figure 7 – Control Unit Assembly



15.2.2 No Air Flow

DANGER

Risk of electric shock when parts are electrified.

- 1) No Air Flow: Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 2) Apply power and test for mains voltage (120VAC / 230VAC) at output side of primary fuses (5A fuses on 120 VAC models, 2.5A fuses on 230 VAC models). See L2 in Figure 7, Page 18. If voltage is present, continue to [Step 3](#). If no voltage is present, check the power supply or wall outlet, the condition of the primary fuses, and inspect for loose connections or broken wires on supply lines from power entry module to the fuses.
- 3) Insure the control unit is ON (at least one LED of the Comfort Control Display is illuminated). Test for voltage of less than 10 VDC at the J5 connector on the control PC board in the front enclosure. See L9 in Figure 7, Page 18. This voltage at J5 is a pulse width modulated (PWM) speed control signal to the blower. Measured with a DC voltmeter, it should range from approximately 2 – 5 VDC at the lowest setting, to approximately 6 - 8 VDC in MAX INFLATE mode. If a non-zero voltage less than 10 VDC is present, continue to [Step 4](#). If a voltage in the appropriate range is NOT found, replace [Control PC board assembly](#).
- 4) Check for loose connections of supply wires to blower from fuses, and of signal wires from connector J5 to blower. If no loose connections or breaks in the circuit are found, replace [Blower](#).
- 5) **NOTE:** Blower may be bench tested by applying line voltage (120 VAC or 230 VAC per information labeled on blower label) to the 18 gauge black and white wires of the blower, and connecting the 22 gauge red and black wires to a 0 – 10 VDC power supply. Red is positive (+). A dry cell battery between 1.5 VDC and 9 VDC may also be used.

15.2.3 Blower Too Hot (Excessive Heat)

- 1) Verify the control unit / blower operating temperature.
- 2) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 3) Use a thermocouple to measure the output temperature of the airflow exiting the blower at the pressure tap. The screw MUST be removed from the pressure tap first. See L6 in Figure 7, Pg. 18. **For a temperature measurement to be valid, insure the following:**
 - a) The control unit MUST be fully assembled.
 - b) The control unit MUST be attached to a properly functioning mattress.
 - c) The control unit MUST be allowed to run for at least 15 minutes for normal operating temperature to be reached.
 - d) The ambient temperature MUST be between 65 - 75°F (18 - 24°C);
- 4) Blower exhaust temperature under these conditions should NOT exceed 120°F (49°C). **NOTE:** Air temperature in the mattress will be substantially lower due to convection and radiation from the manifold and air cells. If the exhaust temperature is below this limit, the unit is operating normally. If the exhaust temperature exceeds this limit, continue to [Step 5](#).
- 5) Inspect the air filter for dirt and lint accumulation. A dirty filter will cause excessive heat and greatly shorten the life of the blower. If the filter is clean, continue to [Step 6](#). If the filter is dirty, clean it according to Section 10.1. If cleaning the filter lowers the operating temperature to an acceptable value, the unit may be put back into service. **NOTE:** A failing blower that is generating excessive heat due to failing bearings or other internal problem will generally be noisy as well as hot. See Section 15.2.4 regarding [Blower Noise](#). If no restriction to airflow is found and temperatures exceed the limit stated above, the blower should be replaced.

15.2.4 Excessive Noise or Vibration

DANGER

- Risk of electric shock when parts are electrified.
- Risk of personal injury from rotating parts.

- 1) Any whistling, wind noise, or other moving air sound, is generally caused by a leak in the air path from the blower to the mattress. These noises / leaks can be identified by probing inside the enclosure until the escaping air is found. Use caution when assessing the unit for internally escaping air.
- 2) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 3) If the noise is NOT due to leaking air, continue to Step 4. If a leak can be identified, it should be repaired by replacing the damaged component.
- 4) **NOTE:** A failed "blower-to-AP valve" interface gasket can cause noise. See L7 in Figure 7, Pg.18. Premature failure of this component can also be an indication of excessive heat within the unit. Refer to Section 15.2.3 to evaluate the control unit for Excessive Temperatures.
- 5) If any unusual noise or vibration is found emanating from the Blower itself, the 'Blower' should be replaced immediately. Because parts of the blower rotate at high speed, any physical damage due to wear or other causes warrants replacement to ensure safe operation. The blower is constructed with sealed bearings that will normally give years of trouble free service, but unusual noise is generally a sign of Bearing Failure.

15.2.5 Alternating Pressure Mode NOT Functioning Properly

DANGER

Risk of electric shock when parts are electrified.

- 1) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 2) Connect a voltmeter across the AP motor terminals on the AP valve. Press the AP button to engage the Alternating Pressure Mode. This will cause the AP valve to turn to a new position so you should see 6 VDC for a few seconds on the voltmeter in response to engaging or disengaging AP mode with the switch.
 - a) If 6 VDC is NOT present for at least a few seconds, replace the Control PC board in the front enclosure.
 - b) If 6 VDC is present at least for a few seconds, and the airflow from top and bottom outlets on the side of unit do not change, suspect a binding AP rotor valve. Adjust or replace AP valve components as necessary.
 - c) If 6 VDC is present at least for a few seconds, and the airflow from the top and bottom air outlets on side of unit is not as expected (i.e.; both outlets change airflow continuously or only one outlet changes), continue to Step 3.
- 3) If airflow from both outlets change continually in AP mode, the valve is rotating continuously. Check that the valve position detection circuitry from the AP valve PC board is functioning as follows:
- 4) Check for 5 VDC across pin 3 (orange wire) and pin 6 (blue wire) of the AP ribbon cable connector. These test points may be accessed by lifting the blue AP ribbon cable connector J2 on the header of the control PC board in the front enclosure up slightly. See L8 in Fig. 7, Pg. 18. Pin 1 is next to the arrow at the base of the blue connector, and the pins are numbered as shown in Fig. 8, Pg. 21. If voltage is less than 4.5 V, or more than 6.5 V, replace the Control PC board in the front enclosure.

2	4	6	8	10
1	3	5	7	9

Figure 8 – J2 Connector Pins

- 5) Check for a voltage transition between 0 and 5 VDC across pins 3 (orange) and 7 (purple) at least once every 30 seconds. (**NOTE:** This should occur if the valve is rotating continuously as suspected). If airflow is constantly changing at the outlets and a voltage transition is NOT present, replace the AP Motor / PC board assembly because the valve position detection circuitry is faulty. If a voltage switch is present, replace the control PC board in the front enclosure.

16.0 Calibration

The Calibration Procedure should only be performed if the unit DOES NOT pass the Functional Test of Section 13.0, Page 14. Calibration should be performed in a 70°F (21°C) room ambient. **NOTE:** The calibration 'target numbers' are different than the 'nominal' verification values

- 1) Attach an M2500S, or X3580S Mattress to a gauge and adaptor from Test Equipment Set-1 (Figure 4, Pg. 11) or the mattress simulator and gauges from Test Equipment Set-2 (Figure 5, Pg. 11) to the control unit and allow the system to operate for at least 15 minutes in MANUAL mode with one half (4) of the LED bars on the COMFORT CONTROL INDICATOR illuminated (**NOTE:** This is to allow the system to come to stable operating temperatures).
- 2) Enter the control unit's calibration mode by pressing and holding the SOFT (-) and FIRM (+) buttons WHILE plugging the control unit into the wall outlet. The unit will 'beep' and display 4 LED bars.
- 3) Adjust the gauge pressure to '**A**' in table below using the SOFT (-) and FIRM (+) buttons.
- 4) Hold down the LOCKOUT button while pressing the SOFT (-) button to store this calibration adjustment. The first LED on the COMFORT CONTROL INDICATOR will flash to indicate the value has been stored.
- 5) Adjust the gauge pressure to '**B**' in table below using the SOFT (-) and FIRM (+) buttons.
- 6) Hold down the LOCKOUT button while pressing the FIRM (+) button to store this calibration adjustment. The last LED on the COMFORT CONTROL INDICATOR will flash to indicate the value has been stored.
- 7) Adjust the gauge pressure to '**C**' using the SOFT (-) and FIRM (+) buttons
- 8) Hold down the LOCKOUT button while pressing the MAX button. The MAX INFLATE indicator will illuminate to indicate the value has been stored.
- 9) Press the ON/STANDBY button to complete the calibration.

	Adjustment Setting	M2500S Series or X3580S
A	(for the lowest setting)	11 mmHg
B	(for the highest setting)	29 mmHg
C	(for the MAX INFLATE setting)	31 mmHg

17.0 Repair / Replacement Procedures

WARNING

- Repairs should be performed only by qualified medical equipment service personnel in accordance with this Service manual. Otherwise, damage to the Auto Aire Select system and improper operation may result.
- Always perform the Functional Check and Safety Inspection after making repairs and before returning the unit to patient use.

CAUTION

- The PC boards within the control unit contain electronic components that are highly sensitive to static discharge. Wear a static control device (grounding strap) when inside the unit to prevent electrostatic discharge.

17.1 Replacing & Installing the Blower

1) Replacing the Blower:

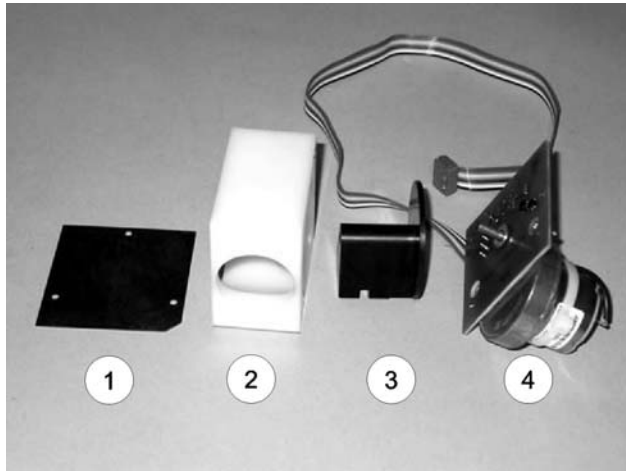
- a) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- b) Remove the male air outlet connectors from outside the rear enclosure.
- c) Remove the three (3) screws that anchor the blower to its mounts.
- d) Cut the two tie wraps securing the wiring to the blower and the blower mounting standoff.
- e) Remove the blower control signal connector from J5 on the control PC board in the front enclosure.
- f) Disconnect the blower's mains voltage connections from the fuses.
- g) Lift out blower and AP valve assembly.
- h) Separate the blower from AP valve assembly.

2) Installing the Replacement Blower:

- a) Insert the nozzle of the replacement blower into the AP valve. **NOTE:** Care should be taken to prevent damage to the gasket on the AP valve assembly.
- b) Lower the blower and AP valve assembly into place into the rear enclosure.
- c) Install male air outlet connectors through rear enclosure and tighten into the AP valve body.
- d) Secure blower to mounts with three (3) screws. **NOTE:** Make sure the blower ground wire and ground wire from the mattress sensor cord input jack are re-secured with the mounting screw to the right top blower mount.
- e) Connect the blower control signal wire connector to J5 on the control PC board in the front enclosure.
- f) Connect the blower's mains voltage terminals to the output side of the primary fuses. See L2 in Figure 7, Pg. 18. Be sure to match each blower wire color to the fuse with the same color wire on its input side (i.e. black to black, white to white)
- g) Re-secure wires to anchor point on blower and blower mounting standoff with tie-wraps.

17.2 Replacing AP Valve Assembly Parts

The AP valve body and valve bottom plate will typically not need to be replaced. The AP Motor/PC board assembly or AP rotor may.



No.	Description	Part Number
1	Valve Plate	20033
2	Valve Body	20031
3	Valve Rotor	20032-1
4	AP Motor / PC board assembly	30058

Figure 9 – AP Motor / PCB Assy

CAUTION

THE AP BOARD IS EXTREMELY SENSITIVE TO STATIC.

- 1) Removing the AP Motor/ PC board assembly:
 - a) Open unit by removing the four (4) screws holding the front and rear enclosures together.
 - b) Remove three (3) screws holding the AP Motor/ PC board assembly to the valve body.
 - c) Cut the two (2) tie wraps securing the wiring to the blower and the blower mounting standoff.
 - d) Disconnect the AP ribbon cable from control PC board in the front enclosure.
 - e) Lift the AP Motor/ PC board assembly from the valve body. The rotor will come out with it.
 - f) Pull rotor off existing assembly. **NOTE:** There are two (2) washers on the shaft that will need to be retained and reused.

- 2) Installing the Replacement:
 - a) Place the 2 retained washers on the shaft of the motor on the replacement assembly.
 - b) Press rotor onto shaft of new assembly aligning the keyway. Rotor should be seated firmly against washers and hub on motor shaft.
 - c) Connect the AP cable to control PC board in front enclosure. Cable should be oriented with the wire proceeding from the top of the connector and running toward the top of the control PC board.
 - d) Insert assembly into valve body and secure with three (3) screws.
 - e) Re-secure wires to anchor point on blower and blower mounting standoff with tie-wraps.

17.3 Replacing the Complete AP Valve Assembly

- 1) Open unit by removing the four (4) screws holding the front and rear enclosures together.
- 2) Remove the male air outlet connectors from outside the rear enclosure.
- 3) Remove the three (3) screws that anchor the blower to its mounts.
- 4) Cut the two (2) tie wraps securing the wiring to the blower and the blower mounting standoff.
- 5) Remove the blower control signal wire connector from J5 on the control PC board in the front enclosure.
- 6) Disconnect the blower's mains voltage connections from the fuses.
- 7) Lift out blower and AP valve assembly.
- 8) Separate the blower from AP valve assembly.

AP Valve Assembly Pre-installation Test:

- 1) Before reinstalling the AP valve assembly, perform the following test to ensure the rotor will not hang up and the valve operates properly:
 - (a) Connect cable from AP Motor/ PC board assembly to control PC board in the front enclosure. Cable should be oriented with the wire proceeding from the top of the connector and running toward the top of the control PC board.
 - (b) Turn control unit ON and make sure the unit is NOT in AP mode. The rotor should revolve and stop at the "center" position (See Figure 10 below).
 - (c) Press the AP button. The rotor should turn to the left or right side positions (See Figure 11 or 12 shown below).
 - (d) Press the AP button again to turn OFF the AP function. The rotor should return to the center.
 - (e) Press the AP button again. The rotor should turn to the opposite side position from which it turned in Step (c) above (See Figure 11 or 12 shown below).



Figure 10
Rotor center position



Figure 11
Rotor right side position

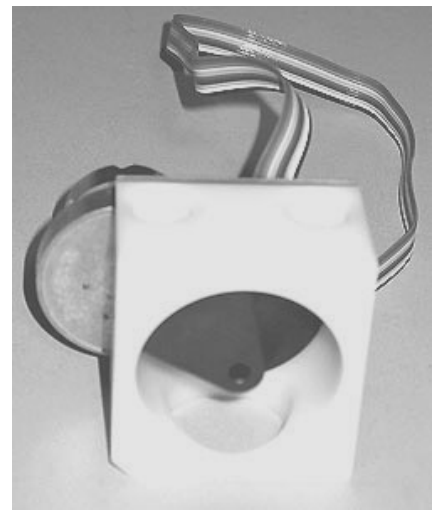


Figure 12
Rotor left side position

Installing the AP Valve Replacement:

- 1) Insert the nozzle of the replacement blower into the AP valve. **NOTE:** Care should be taken to prevent any damage to the gasket on the AP valve assembly.
- 2) Lower the blower and AP valve assembly into place into the rear enclosure.
- 3) Install male air outlet connectors through rear enclosure and tighten into the AP valve.
- 4) Secure blower to mounts using three (3) screws. **NOTE:** Make sure the blower ground wire and ground wire from the mattress sensor cord input jack are re-secured with the mounting screw to the right top blower mount.
- 5) Connect the blower control signal wire connector to J5 on the control PC board in the front enclosure.
- 6) Connect the blower's mains voltage terminals to the output side of the primary fuses. See L2 in Figure 7, Pg. 18. Be sure to match each blower wire color to the fuse with the same color wire on its input side (i.e. black to black, white to white).
- 7) Re-secure wires to anchor point on blower and blower mounting standoff with tie-wraps.

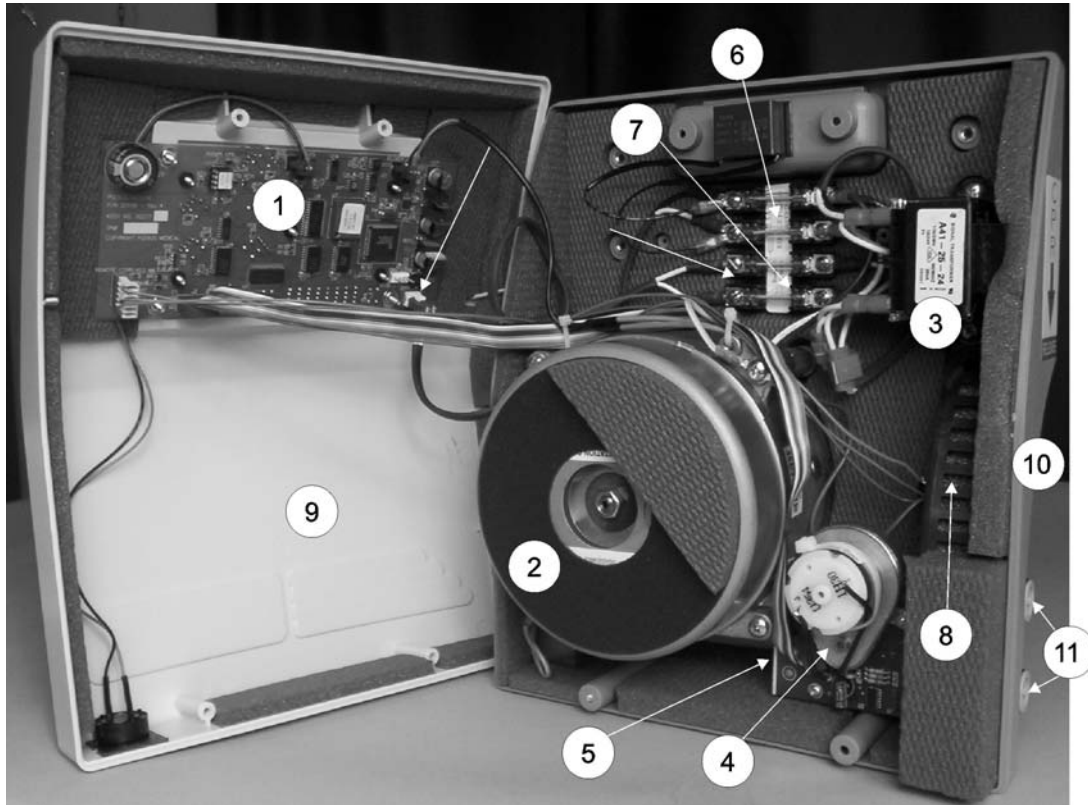
17.4 Replacing the Control PC Board Assembly (in Front Enclosure)

NOTE: Replacing the Control PC board assembly will require re-calibration of the unit per Section 16.0.

- 1) Insert the nozzle of the replacement blower into the AP valve. **NOTE:** Care should be taken to prevent any damage to the gasket on the AP valve assembly.
- 2) Removing the Control PC Board Assembly:
 - a) Open unit by removing the four (4) screws holding the front and rear enclosures together.
 - b) Disconnect the 5 wire connectors from the PC board.
 - c) Remove the four (4) plastic nuts holding the PC board to the front enclosure. DO NOT remove the four (4) nuts holding the front panel to the front enclosure.
 - d) Lift the assembly from the enclosure.
- 3) Installing the Replacement:
 - a) Place the new PC board on the mounting screws of the front enclosure.
 - b) Secure board to the front enclosure with four (4) plastic nuts. DO NOT over tighten or nut threads will strip.
 - c) Reconnect the 5 wire connectors to the PC board. Be sure to connect the two pin alarm connector to the left most 2 pin header on the PC board (J6) and the 2 pin blower control signal connector to the right most header (J5). The AP cable should be oriented with the wire proceeding from the top of the connector and running toward the top of the control PC board.
 - d) Calibrate the unit per Section 16.0, Page 21.

17.5 Replacement Parts List – Control Unit

Figure 13 – Control Unit Assembly / Part ID



No.	Description	C2500MS 120 VAC Models	C2500MES 230 VAC Models
1	PC board assembly	30277-2500	30277-2500
2	Altered Blower	12640-2500	11675-2500
3	Transformer	10055	10055
4	AP Valve assembly (motor, PC board, rotor, body, plate) (See Figure 9, Page 23 for constituent parts)	30059-MS	30059-MS
5	AP Valve Gasket	20048	20048
6	Fuse (2 per unit)	10065 (5 Amp)	10265 (2.5 Amp)
7	Fuse (2 per unit)	10064 (1 Amp)	10064 (1 Amp)
8	Filter	20228	20228
9	Front housing	11522000	11522000
10	Rear housing	12639000	11697000
11	Hose (Air Outlet) connector (2 per unit)	10037	10037
12	Operator Control Panel Label (not shown)	12043000	12043000
13	Logo Label (not shown)	12043000	12043000
14	Bed hook (2 per unit / not shown)	30297-IT	30297-IT

17.6 Replacement Parts List – Mattress

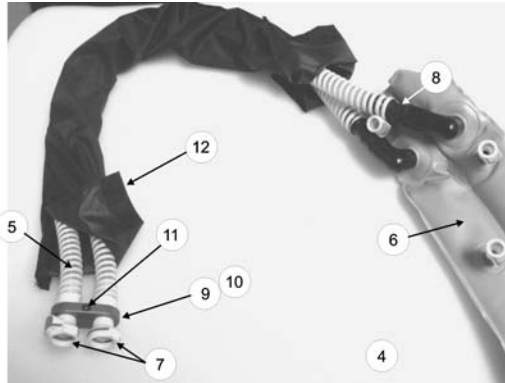


Fig. 14 – Manifold Assembly

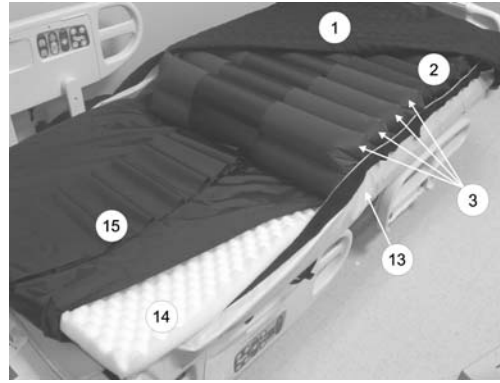


Fig. 15 – Mattress

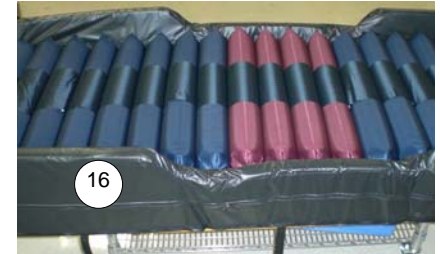


Fig. 16 – Side Bolster **

Description	Mattress Size											
	M2500S-32	M2500S-34	M2500S-39	M2500S-42	M2500S-48	M2500S-54	M2500S-60	X3580S	X3580VS	X3580SH	X3580VSH	
1 Top Sheet *	30006	30006	30006	30006	30006	30006	30006	100546000	100462000	100546000	100462000	
2 Air Cells	30008-32	30008	30008-39	30008-42	30008-48	300008-54	30008-60	30008-32	30008-32	30008-32	30008-32	
3 Air Cells w/ Sensors	30310-32	30310	30310-39	30310-42	30310-48	30310-54	30310-60	30310-32	30310-32	30310-32	30310-32	
4 Manifold	30089	30089	30089	30089	30089	30089	30089	30089	30089	30089	30089	
5 Spiral Tubing	10035	10035	10035	10035	10035	10035	10035	10035	10035	10035	10035	
7 Female Coupling	10057	10057	10057	10057	10057	10057	10057	10057	10057	10057	10057	
8 Coupler to Manifold	10113	10113	10113	10113	10113	10113	10113	10113	10113	10113	10113	
9 Hose Sleeve	30159	30159	30159	30159	30159	30159	30159	30159	30159	30159	30159	
10 Clamp (Top)	20046	20046	20046	20046	20046	20046	20046	20046	20046	20046	20046	
11 Clamp (Bottom)	20045	20045	20045	20045	20045	20045	20045	20045	20045	20045	20045	
12 Clamp Screw	10116	10116	10116	10116	10116	10116	10116	10116	10116	10116	10116	
13 Base	30065-32 [†]	30065	30065-39	30065-42	30065-48	30065-54	30065-60	100468000	100468000	100468001	100468001	
14 Foam	20001	20001	20001	20001	20001	20001	20001	20001	20001	20001	20001	
15 Foam Cover	30065-FC32	30065	30065-FC39	30065-FC42	30065-FC48	30065-FC54	30065-FC60	30065F-C32	30065-FC32	30065-FC32	30065-FC32	
16 Foam Bolster	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100466001	100466001	100466000	100466000	


* contact Gaymar for private labeled components

[†] mattress size is part of the model number which can be found inside mattress or on law label

[‡] contact Gaymar for part number of replacement in the M2500SE32 mattress

** Egress version mattress shown

18.0 Specifications, Control Unit

	C2500MS	C2500MES
Enclosure Dimensions	10" x 12" x 5" (25 cm x 30 cm x 11 cm)	
Weight	9.5 pounds (4.3 kg)	
Power Cord	Detachable 14' , #18 AWG minimum, with ground wire	
Overcurrent Protection	Primary Two 32mm x 6.3mm fuses 5A, 250V, T, L	Primary Two 32mm x 6.3mm fuses 2.5A, 250V, T, L
	Secondary Two 32mm x 6.3mm fuses 1A, 250V,T, L	
Input	120 VAC, 60Hz, 5A	230 VAC, 50Hz, 2.5A
Operating Ambient Temperature Range	60 to 90°F (16 to 32°C)	
Classification	Class I grounded equipment not suitable for use in the presence of a flammable anesthetic mixture with air or with oxygen or nitrous oxide.	
	Type BF equipment	
	 IPX0	
	UL60601-1 CAN/CSA C22.2 No. 601.1-M90	EN 60601-1
	IPX0, enclosed equipment without protection against ingress of water.	
	Continuous operation	
Electromagnetic Compatibility	Meets EN60601-1-2:1993 (CISPR 11 Classified as Class A, Group 1 ISM equipment)	

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